Wisconsin Technology User Guide (TUG)

The table below summarizes the changes to the November 9, 2023, version of the DRC INSIGHT TUG for Wisconsin.

Volume	Update Summary	Revision Date
Overall	• Miscellaneous edits and other changes were incorporated in various locations based on editorial, review, and technical feedback. • Removed language about auto-updates for the Secure Browser and updated sections with Tech Bulletin language where ==highlighted==. • References to OTTs have been removed throughout the document and replaced with Practice Test. • References to Text-to-Speech (TTS) have been removed or edited as TTS is now a universal tool for Wisconsin	**November 9, 2023**
Volume I: Introduction to Online Testing	• Images for the COS Overview have been updated (pages 9-10). • ==Updated "DRC INSIGHT Software Updates" (page 17).== • Added new URLs to the URL allowlist (page 19). • Sections/content about disabling the Windows Game Bar have been removed. Secure Browser version 13 now blocks the game bar. • Added information and process for disabling On-Screen Keyboards (pages 33). • Updated "macOS Trackpad/Mousepad Settings" (page 34). • Removed screenshot to try and remain vague as we support three different operating system versions of macOS. Added a note that settings may vary depending upon device version (page 35).	
Volume II: Central Office Services (COS)	• ==Updated "Software Installation and Update Rights" (page 6).== • Removed references to auto-update from "Quick Tour: Creating a Central Office Services Configuration" (page 22). • Updated TTS language in step 4 of *Quick Tour: Creating a Central Office Services Configuration* (page 23).	
Volume III: DRC INSIGHT	• Removed references to Windows game bar (page 9). • ==Updated "Issue 2. Client Version Error" (page 50).==	
Volume IV: Troubleshooting	• ==Updated Q4 (page 14).== • Updated TTS language in step 4 of *Question: How do I update test forms on a COS – SD?* (page 16). • ==Updated last error message on page 32.== • ==Updated last two error messages on page 36.==	