Summary

Some districts with high testing volume have been experiencing testing issues due to Central Office Services - Service Device (COS - SD) performance and CPU bandwidth. This is a result of larger testing files downloaded to COS - SDs that now include TTS on all forms.

In order to maximize COS - SD performance to alleviate Content Hosting slowdowns, DRC recommends:

- Adding another COS - SD to your COS Configuration
  - See the instructions in the [DRC INSIGHT Technology User Guide Volume II: Central Office Services (COS)](#)
- Increasing the CPU capacity of your COS - SD(s)
  - Add an additional vCPU to a virtual COS - SD server
  - Only use the COS - SD for testing, and disable or close any other process-intensive applications
- Staggering testing logins
- Calling the DRC Help Desk at 1-800-459-6530 to discuss specific situations