December 5, 2023

To Whom It May Concern:

As of Friday, December 1, 2023 our WISEdata TFS Inclusion Count for Woodland Elementary was accurate. Over the weekend of December $2^{nd}/3^{rd}$, Madinah Academy of Madison assumed the wrong student WISEid for one of our students. This sent an error due to a duplicate enrollment and removed this student from our TFS report. The student that I am referring to has been a student at Woodland Elementary since the beginning of the year with an enrollment start date of 9/5/23.

We contacted Madinah yesterday and they confirmed the mistake and said they would fix it. I also contacted DPI through a helpdesk ticket to let them know of this mistake. Madinah placed a ticket for help and DPI confirmed they gave directions on how to fix this error. Unfortunately, this morning, the error still exists. I reached out to DPI once again today to see what can be done. They guided me to submit this letter.

Thank you for your help resolving this issue.

Kelly Hover Director of Technology