

https://bridgeslibrarysystem.org/alliance-of-public-librarians/.

INSTRUCTIONS: Complete and submit one copy of this Word document along with one signed, scanned copy in PDF format to the Division for Libraries and Technology (Division) by Friday, October 16, 2020. Submit completed Word and PDF documents to:

LibraryReport@dpi.wi.gov

Required by Wis. Stat. §§ 43.17(5) and 43.24(3)

	GENERAL INFORMATION	
Library System		
Bridges Library System		
Describe significant needs and problems that influ	uenced the development of this and other system p	olans.
looking for areas of collaboration, reven ability to provide services is through the able to rely on themis important to the	the library system must carefully prioritize a ue sources, and efficiencies. One way member library system membership. Having a full r member libraries. This plan was developed wess in 2018, as well as monthly meetings of libraries.	er libraries are able to maximize their own ange of library system servicesand being vith significant input from libraries gathered
reductions were made in some areas. The 2020 worldwide pandemic played a sign services and programs, they are limited by programs and services without making cobridging the gap created by lack of local	n state aid from the prior year. Because costs are continued budget pressure at the local libral ificant role in the shaping of the 2021 budget by the inability of their primary funding sourcuts to other areas. The Bridges Library System resources. The ability to pilot programs and because they continue to be central to the library to pilot programs.	ry level and uncertainties created by the . While libraries seek to be innovative in eetheir local muncipalitiesto offer new m understands it plays an important role in services and offer incentives for
Did the library system consult member libraries in	the development of this plan?	
☐ No, the library system did not include member	er libraries in the development of this plan.	
Yes, the library system included member library	raries in the development of this plan.	
If yes, describe the planning environme development and review:	ent and process for this system plan. Include	how member libraries are involved in plan
member libraries and every library syste annually, most recently during February 2020. This 2021 plan/budget is aligned from the monthly library directors' meet the Bridges Library System Board agen	at included a full day of input from libraries are trustee attended at least a portion of the play of 2020 with updates approved by the Bridg with the Bridges Library System's strategic pringsAPL (Alliance of Public Librarians). Ada at each monthly meeting, as well as on the his 2021 plan and budget were presented at the and feedback.	anning day. The strategic plan is revisited es Library System board on February 19, lan 2018-2021 and includes input gathered a report from an APL representative is on APL agenda each month, to facilitate
1	d advisory committee under Wis. Stat. § 43.17(2m)	?
No, the library system does not have a formation	ally appointed advisory committee.	
Yes, the library system has a formally appoin	nted advisory committee.	
meetings, and how the advisory commi	mittee under Wis. Stat. § 43.17(2m), describe ttee reports to the library system board. Inclutach any planning documents which have not	ude a list of any additional system planning
library system committee and it is not at the Bridges Library System board at its	ce of Public Librarians (APL)—is a formal boo ppointed by the Bridges Library System. It as montly board meetings. Additionally, the AI It is a voluntary collaborative comprised of n	cts as an advisory committee and reports to PL representative reports on board meeting

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ASSURANCES

The following plan and compliance document provides assurance that your public library system intends to comply with all statutory requirements for public library systems for calendar year **2021**. Indicate, with a check, your system's intent to comply with each system requirement and provide the requested information under each system requirement.

Wis. Stat. § 43.24(2) For a public library system to qualify for and maintain its eligibility for state aid under this section it shall ensure that all of the following are provided:

Membership Agreements

- Wis. Stat. § 43.24(2)(a) Written agreements that comply with Wis. Stat. § 43.15(4)(c)4 with all member libraries.
- The system will provide a sample copy of the agreement with a list of all members signing and the dates signed to the Division by January 15. (The system does not need to file multiple copies of the same agreement; only a sample copy of each type of agreement is necessary.)

If the system is providing the sample copy and list of members signing through a publicly available webpage, provide the URL here:

Resource Library Agreement

- Wis. Stat. § 43.24(2)(b) Backup reference, information and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
- The system will provide a signed copy of the resource library agreement to the Division by January 15.

If the system is providing the resource library agreement through a publicly available webpage, provide the URL here:

Reference Referral, Interlibrary Loan, and Technology

Wis. Stat. § 43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

List ongoing activities related to this requirement:

- 1. Utilize and fund WISCAT for member libraries to promote interlibrary loan among systems, and the CAFÉ shared system internally.
- 2. Ensure that all libraries have access to WISCAT statistics.
- 3. Encourage all libraries to follow protocols established by RL&LL.
- 4. Participate in all DLT/RL&LL sponsored meetings regarding ILL and share information with member libraries.
- 5. Promote webinars that provide training on ILL procedures as well as BadgerLink.
- 6. Provide for backup reference services from the resource library (Waukesha Public Library) through an annual contract.
- 7. Coordinate purchase of and provide access to reference databases that are evaluated, selected, and paid for by member libraries with a subsidy by the library system.
- 8. Provide in-service library staff training on online library databases and resources.
- 9. Provide information and resources on a variety of library-related topics on the Bridges Library System website.
- 10. Provide information on cooperative purchasing opportunities, state negotiated pricing, and coordinate Bridges Library System purchases to achieve maximum purchasing power.
- 11. Create and share promotional pieces and toolkits for reference databases and e-content access for member libraries.
- 12. Monitor development in the TEACH Wisconsin program, FCC telecommunication discounts, BadgerNet, etc, as they apply to member libraries. Encourage libraries to take advantage of these programs/discounts when it is appropriate to do so.
- 13. Assist with upgrading bandwidth for member libraries and the library system and continue to monitor bandwidth usage by member libraries.
- 14. Continue to provide a secure Wide Area Network (WAN), with adequate bandwidth, for data communication between member libraries, the system headquarters, and appropriate application servers.
- 15. Provide wide area network improvements, including firewall monitoring and segmenting of network traffic in libraries.
- 16. Continue to administer CAFÉ. This includes answering requests for support, statistics, and reports; developing and monitoring CAFÉ budget; offering training opportunities and resources; managing the database; offering library specific customization services; and hosting CAFÉ advisory meetings to discuss policies and procedures.
- 17. Provide member libraries with reports and statistics needed to manage their libraries and report to their boards and the DLT, including the possibility of licensing software to assist with analysis of library usage.
- 18. Offer hybrid centralized cataloging services and oversight to manage CAFÉ database.
- 19. Facilitate ongoing authority updates to keep the catalog current.
- 20. Create documention for CAFÉ to assist with ongoing training at member libraries.
- 21. Provide OverDrive support for Waukesha County and Jefferson County citizens via a contract with the resource library, the Waukesha Public Library.
- 22. Continue to make available gaming equipment, projectors, screens, and various other items for libraries to borrow for their

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ASSURANCES (cont'd)

local programs.

- 23. Participate in a bulk technology purchase with Lakeshores Library System that began in 2014 and expanded with the state cooperative Dell contract that began in 2018.
- 24. Continue with CAFÉ Community Profiles module which allows libraries' events and community organizations and events to be integrated into the CAFÉ catalog.
- 25. Train libraries on LEAP, which is the web browser version of the staff module of CAFÉ, for easier accessibility by staff at offsite locations, giving the library the ability to take the library into the community.
- 26. Manage e-commerce payments throughout the consortium.
- 27. Continue to manage e-magazine subscription for member libraries.
- 28. Continue to offer Gale Courses to residents.
- 29. Expand the competitive innovation grant program in 2021.
- 30. Provide information about and coordination of LSTA and other grant opportunities for member libraries.
- 31. Continue to identify and expand technology support services for member libraries. A new staff position was added in 2020 for local IT support after a pilot project in 2019.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

- 1. Connect the CAFÉ catalog to WISCAT, improving interlibrary loan efficency through the NCIP protocol which began implementation in 2020.
- 2. Implement and promote a mobile app for the CAFÉ catalog.
- 3. Continue to work with libraries to implement RFID to create efficiencies for libraries of all sizes and improve the sharing of resources.
- 4. Costs associated with the implementation of a social media archiving project are included in the 2021 budget.
- 5. Provide access to HelpNow offering live online tutoring as well as other homework help tools for students of all ages.

Inservice Training

Wis. Stat. § 43.24(2)(e) Inservice training for participating public library personnel and trustees.

The Division interprets inservice training to incorporate a range of in-person and virtual continuing education opportunities.

List ongoing activities related to this requirement.

- 1. Provide at least 4 in-person system workshops for member library staff and trustees each year.
- 2. With input from member libraries, evaluate each CE opportunity and conduct an annual evaluation of the system's continuing education program.
- 3. Host a summer meeting of children's librarians to evaluate summer library programs, share successful program ideas, and discuss common needs.
- 4. Join with all adjacent systems to provide high quality, multitype continuing education for an 11 county area. This cooperative venture allows for a higher quality program while sharing costs.
- 5. Maintain list of web links to all pertinent continuing education programs to help area public library directors maintain their state-required certification.
- 6. Monitor public library directors' progress toward certification and recertification. Provide updates to each director as needed.
- 7. Encourage orientation and ongoing training for area library board members through participating in Trustee Training Week.
- 8. Assist member libraries in the process of filing annual reports through training, providing answers and support, and reviewing completed reports.
- 9. Professional staff meet with new directors in the system to orient them to library system.
- 10. Library System staff attends relevant meetings and conferences and shares what is learned.
- 11. Library System staff attends State and System Services meetings and communicates information to libraries.
- 12. Provide library director-specific training opportunities.
- 13. Encourage library staff members to take advantage of the Gale Courses course offerings.
- 14. Host regional adult services public programming meeting with the 5 other SEWI library systems, comprised of 11 counties, to share programming successes and discuss common concerns and needs.
- 15. Host a regional meeting with the 5 other SEWI library systems on at least one other topic of high interest to share ideas and discuss common concerns and needs. (i.e. Materials Meetup in 2020, where library staffs discuss processing and handling of various library materials during the ongoing pandemic)
- 16. Host event that allows trustees to learn and build relationships with other trustees across the two county area.
- 17. Collaborate with other Wisconsin library systems on webinars for library staffs and trustees.
- 18. Continue to provide member libraries with grants through the Library Innovation grant program.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

1. Increase the number and frequency of meetings for Bridges adult services library staffs to average monthly virtually and/or in-

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ASSURANCES (cont'd)

person to allow more opportunities for library staffs to attend, share ideas, and discuss relevant, common issues and topics."

Identify the names and email addresses of continuing education staff employed by the system for continuing education services:

Laurie Freund, ljfreund@bridgeslibrarysystem.org

If the system contracts with another system or entity to plan and conduct continuing education services, list that system or entity and provide a link to, or copy of, the current agreement:

Anticipate having six library systems in the SEWI program managed by the Bridges Library System: Arrowhead Library System, Kenosha County Library System, Lakeshores Library System, Monarch Library System, and Milwaukee County Federated Library System.

Delivery and Communication

Wis. Stat. § 43.24 (2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

List ongoing activities related to this requirement. For physical delivery reference resources, personnel, and vendors.

- 1. Provide weekday delivery service to all the public libraries and several academic libraries in the two counties.
- 2. Perform at least one delivery volume study per year and regularly evaluate delivery service.
- 3. Contract for and participate in the South Central Library System statewide van delivery service.
- 4. E-mail information to member libraries directly and through listservs.
- 5. Produce and distribute regular e-newsletters--one for library staff/board members and one for the public.
- 6. Monitor legislative issues and inform all library directors and Bridges Library System board members.
- 7. Continue offering WordPress website hosting platform which provides libraries a way to keep content organized and current, improves website security, and allows library system staff the ability to troubleshoot a universal platform.
- 8. Expand the use of social media, including targeted advertising. In 2020, Bridges Library System and Monarch Library System partnered on a "Get a library card" campaign. See more here: https://getyourlibrarycard.org/
- 9. Assist member libraries with their use of social media.
- 10. Continue to offer promotional materials and offer monthly toolkits to help member libraries promote their services.
- 11. Continue regular meetings of library directors with APL (Alliance of Public Librarians) and CAFÉ Council, as well as circulation, cataloging, youth services, teens, adult services, interlibrary loan, and acquisitions committees.
- 12. Promote Gale Courses, Flipster, databases, CAFÉ, and other systemwide services.
- 13. Sponsor and staff booths at various community and countywide events to spread the word about library resources, as public health conditions allow.
- 14. Offer training in how to effectively work with the media.
- 15. Continue to focus on promoting the importance of, and need for, libraries throughout the region.
- 16. Manage various listservs around groups and topics. For example, a director's list and a cataloger's list.
- 17. Manage various groups via Facebook, for example, the Youth Services Facebook group.
- 18. Continue to update the website to include minutes from library system committee meetings thereby increasing understanding of history and context.
- 19. Continue to support outreach bins for libraries to borrow to use at local events. Bins contain items that will allow libraries to set up a booth that is professional-looking and attention-getting.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

- 1. Costs associated with implementation of new marketing opportunities for libraries with LibraryAware are included in the 2021 budget. This product offers templates for posters, bibliographies, signs, bookmarks, and more; and tools to create and send custom e-newsletters.
- 2. Provide a monthly e-newsletter to legistlators representing areas in the System, highlighting library activities.

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	ASSURANCES (cont'd)	
Service Agreements		
⊠ Wis. Stat. § 43.24(2)(g) Service agreements	with all adjacent library systems.	
	ments to the Division by January 15. The agreement must include a list of all systems signing the agreem	
If the system is providing the service agre	ements through a publicly available webpage, p	provide the URL here:
If the system is providing the service agr number of agreements here:	reements through a publicly available webpage	e, provide a brief description of the types and
Other Types of Libraries		
	ntinuous planning with other types of libraries in the ibrary resources to benefit the clientele of all libraries.	
organization to meet the purposes of this go	er types of libraries, or if the system participate al, there is established a clear link between the syst of the agreement with a list of all signing libraries to	stem and the individual members of the multitype
If the system is providing the agreements	with other types of libraries through a publicly	available webpage, provide the URL here:
If the system is providing the agreements of the types and number of agreements he	with other types of libraries through a publicly ere:	available webpage, provide a brief description
Library Technology and Resource Sharing Pla	ın	
	vision and with participating public libraries and oth January 1, 2000, and every fifth January 1 thereand the sharing of resources.	
the plan since last submitting it to the Division	library technology and resource sharing to the Div on or if the plan on file with the Division is no long t current version of the system library technology ar	er valid. See the Library System Technology and
If the system is providing the current techere:	chnology and resource sharing plan through a	publicly available webpage, provide the URL
Is the plan current and comprehensive for	the technology and resource sharing services	the system provides?
Yes, the library system technology ar services the system provides.	nd resource sharing plan is current and compreh	ensive for the technology and resource sharing
No, the library system technology and services the system provides or will pro-	I resource sharing plan is not current or compre- poide.	nensive for the technology and resource sharing
If no, describe what the system has addreviewed with member libraries and appro	ded, changed, or eliminated from the plan in ved by the system board):	effect (and describe how the changes were
Indicate new or priority activities relating t	to this requirement for the plan year:	

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ASSURANCES (cont'd)

Professional Consultation

Wis. Stat. § 43.24(2)(h) Professional consultant services to participating public libraries.

Identify consultants, specific service areas, and related activities. If the consultant is employed by a member library, indicate the library and the consultant's title:

Karol Kennedy (MLS), Director | consults on library administration, annual reports, standards compliance, finances and budget, board issues and appointments, policies, strategic planning, procurement, contracts, county planning, county funding and reimbursements, library building/expansion projects, statutes/legal, library tax exemptions, library director recruitments, and library personnel issues

Mellanie Mercier (MLS), Assistant Director/Automation Coordinator | consults on technology and automation planning and services, network questions, databases, statistics, and CAFE

Laurie Freund (MLS), Coordinator of Library Development | consults on professional development, special events, certification, adult reference, adult programs, trustee event, equipment scheduling, performer's showcase, and interlibrary loan

Angela Meyers (MLS), Coordinator of Youth and Inclusive Services | consults on youth services--birth through teen, 1000 Books before Kindergarten program and app, school partnerships, memory cafes and Library Memory Project, accessibility, ADA compliance, and other inclusive services

Jill Fuller (MLS), Marketing and Communications Librarian | consults on promotional materials, graphics, printing, websites, WordPress, marketing, toolkits, social media, outreach, and media relations

Beth Bechtel (MLS), Database Management Librarian | consults on cataloging, CAFE catalog, acquisitions, serials, CAFEcats, authority records, bibliographic records, technical processing

Meg Henke, Administrative Specialist/Office Manager | delivery services, equipment scheduling, accounts payables/receivables Erin Kramer (MLS), Technology Support Librarian | consults on technology and end user computer support for libraries, digitization, and RFID support.

Shawn Carlson (MLS), System Administrator of CAFÉ (Shawn's services are contracted from Waukesha Public Library) | consults on CAFÉ-related issues, interlibrary loan, and circulation

Indicate new or priority activities relating to this requirement for the plan year (if no change from current year, indicate None):

The Technology Support Librarian position will continue to evolve as we seek to identify and expand technology support services for member libraries in 2021.

Inclusive Services

Wis. Stat. § 43.24(2)(k) Promotion and facilitation of library service to users with special needs.

The Division interprets services to users with special needs as inclusive services. Inclusive library services are holistic, spanning library policies, collections, space, and services. Inclusive services reflect equity and accessibility for all members of the community, including services to individuals or groups for whom using the public library is difficult, limited, or minimized.

Indicate new or priority activities relating to this requirement for the plan year:

- 1. The Inclusive Services Committee meets once a year to discuss needs and priorities.
- 2. Provide member libraries with access to expertise and consulting to assist them in planning, developing, and evaluating services for special populations. In 2020, consultant attended the Culturally Assessibility Converence and shared information with libraries.
- 3. Maintain collection of professional materials on special needs topics, include articles in e-newsletter, and offer CE opportunities to raise awareness of inclusive services.
- 4. Facilitate member libraries' use of the Department of Public Instruction's website and valuable resources.
- 5. Facilitate collaborations with member libraries, appropriate agencies, and other systems on services to special populations.
- 6. Collaborate with member libraries or other systems to obtain grants which provide funding to serve special populations.
- 7. Support member library outreach efforts to extend services to underserved populations. Target groups include persons with disabilities, persons who are unemployed, underemployed, and/or seeking to improve their job skills, persons who are incarcerated, and persons in need of improving literacy and reading skills, and have difficulty using libraries because of their educational, cultural, and socioeconomic background.
- 8. Provide books for incarcerated individuals through partnership with the county jails.
- 9. Assist member libraries in exploring and acquiring new technologies to serve users with disabilities.
- 10. Shares a list of countywide available interpreters with member libraries.
- 11. Attend DLT inclusive services meetings and communicate information to member libraries.
- 12. Coordinate the Library Memory Project that includes Memory Cafés that involve partnering libraries as well as the Alzheimer's Association and the Aging and Disabilities Resource Center.
- 13. Continue to work with libraries who completed accessibility scans helping them consider recommended improvements.
- 14. Continue to send out inclusivity tips for libraries in monthly marketing emails.

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ASSURANCES (cont'd)

Other Service Programs

Wis. Stat. § 43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

List each "other" service program individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

COLLECTION DEVELOPMENT:

- 1. Provide area library directors with usage reports for electronic databases and OverDrive collections.
- 2. Continue membership in the Wisconsin Public Library Consortium to provide access to e-content.
- 3. Help offset the cost of electronic access by subsidizing 45% of the e-content buying pool fee.
- 4. Fund additional e-content purchases through WI Digital Library Advantage program to reduce long waits for people waiting for e-content access. In 2021, libraries will fund an increased share in the Advantage Program from 75% to 80% of the \$90,000 for this program. This shift of costs from the library system to the libraries allows the Advantage Program to be sustainable into the future.
- 5. Purchase reference materials through the resource library contract with Waukesha Public Library, with a focus on library or librarian-related materials such as ones published by ALA.
- 6. Purchase Novelist Select product, which integrates with the CAFÉ catalog.
- 7. Fund a Hoopla grant program to incentivize member library participation in expanding e-content availability and gather additional data on usage and cost.
- 8. Work with 4 member libraries to digitize historical items.

YOUTH SERVICES:

- 1. Provide member libraries with access to expertise and consulting to assist them in planning, developing, and evaluating youth and young adult services.
- 2. Fund and assist with coordination of three performers for the summer library program at each member library.
- 3. Meet with youth services staff from member libraries to determine grants, focus for CE workshops, and directions of future projects.
- 4. Assist member libraries in marketing youth and young adult activities, with special focus on early literacy efforts.
- 6. Partner with the DPI/DLT Public Library Youth and Inclusive Services Consultant and other system youth services consultants to implement and promote early literacy and other statewide initiatives including computational thinking and connected learning.
- 7. Conduct Mock Awards program for member library staffs to learn how literature awards are selected.
- 8. Conduct Kids' Choice program--a multi-type program that involves collaboration with local schools and is intended for youth in 4th through 6th grades to read and then vote for their favorite books.
- 9. Provide incentive coupons for libraries to distribute during the summer library program, focused on enriching family engagement opportunities.
- 10. Library System staff attends DLT Youth Services meetings and communicates information to member libraries.
- 11. Maintain a system-wide movie licensing agreement to enable public performance movie programming for interested libraries.

Administration The system will not expend more than 20 percent of state aid received in the plan year for administration. The system will submit the 2020 system audit to the Division no later than September 30, 2021. Budget

The system completed and included the budget by service program category and fund source for the plan year (see guidelines).

COLLABORATIVE ACTIVITIES

Summary of Activities Briefly describe collaborative activities with other libraries, public library systems, and other organizations. Exclude services and activities listed in the system's 2021 resource library contract.

SEWI continuing education partnership program, library system cooperative purchasing, cooperative computer purchasing, Wisconsin Digital Library Consortium, collaborative webinar partnerships, 1000 Books before Kindgergarten app, CAFÉ automation consortium, coordinated delivery services, Library Memory Project, Kids Choice program, books for jails program

	and the second s				
Cost Benefit For each activity above, list the activity name	e and estimated cost benefit realized.				
Activity					
CE Collaboration (through SEWI which includes six library systems and tech days revenue)					
Cooperative computer purchasing (with Lakeshores Library System) estimated \$200 savings X 37 computers The system coordinates, but libraries are billed directly					
3. Participate in WPLC Wisconsin Digital Library Collection (Access to digital content calculated by taking the 2020 budget of \$1,367,897 and subtracting the Bridges Library System cost of \$125,152)					
 Collaborative webinar partnerships such as Wile (savings not calculated) 	d Wisconsin Winter Webinar and Trustee Tra				
5. 1,000 Books Before Kindergarten App (sharing of ongoing web hosting fees and upgrade to software)					
6. CAFÉ shared automation consortium annual budget (includes collaboration of 24 participating libraries and Bridges Library System)					
7. Coordinated Library Memory Project (savings n	ot calculated)				
8. Coordinated Delivery Service rather than using	mail service (savings not calculated)		***************************************		
Marketing partnership with neighboring library system					
10.					
	C	ost Benefit Total	\$1,752,550		
	CERTIFICATION				
WE, THE UNDERSIGNED, CERTIFY that to the best of correct, and that the system will be in full compliance with a	our knowledge, the information provided in this doc all applicable provisions of Chapter 43 of the Wisco	cument and any attac ensin Statutes for the	chments is true and year 2021.		
Name of System Director	Signature of System Director	Date :	Signed Mo./Day/Yr.		
Karol Kennedy	> have honneds	- 9.	9/21/2020		
Name of System Board President	Signature of System Board President	Date 5	Date Signed Mo_/Day/Yr.		
Linda Ager	> Lan com	9-	9-20-2-2		
LIB	FOR DPI USE RARY SYSTEM PLAN APPROVAL				
Pursuant to Wis. Statutes, the plan contained herein is:	DLT Assistant Superintendent Signature	Date S	Date Signed Mo./Day/Yr.		
Approved Provisionally Approved See Comments. Not Approved See Comments.	> Lungh		10/26/2020		
Comments	<u> </u>				

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PUBLIC LIBRARY SYSTEM 2021 ANNUAL PROGRAM BUDGET						
Program	2021 Public Library System Aid	System Aid Carryover and Interest Earned	Other State and Federal Library Program Funds	All Other Income	Total	
Technology, Reference, and Interlibra	ry Loan*					
1. Tech, Reference, and ILL	\$323,177	\$11,140	\$20,000	\$7,500		
2. CAFE	\$0	\$0	\$0	\$482,505		
3. Gale Courses Subscription	\$0	\$0	\$0	\$56,700		
4.						
5. Electronic Resources	\$95,315	\$93,000	\$0	\$134,666		
Program Total	\$418,492	\$104,140	\$20,000	\$681,371	\$1,224,003	
Continuing Education and Consulting	Service*		,			
1. Continuing Education	\$133,281	\$0	\$0	\$13,700		
2. Consulting	\$18,320	\$0	\$0	\$0		
Program Total	\$151,601	\$0	\$0	\$13,700	\$165,301	
Delivery Services	\$167,074	\$0	\$0	\$1,770	\$168,844	
Inclusive Services	\$74,285	\$0	\$0	\$11,000	\$85,285	
Library Collection Development	\$3,210	\$0	\$0	\$0	\$3,210	
Direct Payment to Members for Nonresident Access	\$0	\$0	\$0	\$3,830,676	\$3,830,676	
Direct Nonresident Access Payments Across System Borders	\$0	\$0	\$0	\$28,115	\$28,115	
Youth Services	\$89,385	\$0	\$0	\$1,200	\$90,585	
Public Information	\$145,189	\$27,900	\$0	\$19,450	\$192,539	
Administration	\$219,553	\$10,000	\$0	\$17,950	\$247,503	
Subtotal	\$698,696	\$37,900	\$0	\$3,910,161	\$4,646,757	
Other System Programs						
1. Resource Library Contract	\$20,000	\$0	\$0	\$0	\$20,000	
2. Innovation Grants	\$9,000	\$0	\$0	\$0	\$9,000	
Program Total	\$29,000	\$0	\$0	\$0	\$29,000	
Grand Totals	\$1,297,789	\$142,040	\$20,000	\$4,605,232	\$6,065,061	

^{*}These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1. Line 5 is reserved for the amounts budgeted for electronic resources (<u>see program budget guidelines</u>).