

National Hotlines for Families Facing Financial Challenges

For more information from the School Social Work Practice Guide visit:
http://sspw.dpi.wi.gov/sspw_sswguide

Care Connect USA screens and lists a variety of hotlines that specialize in helping families in financial trouble.

www.careconnectusa.org/about_us.asp

- **Tax Relief** <http://www.careconnectusa.org/tax-relief.asp> (800) 379-0985
The National Tax Relief Hotline routes to tax debt relief centers across the country. It was designed to put people in direct contact with an expert at no charge to assist with tax problems.
- **Collection Complaints** <http://www.careconnectusa.org/collection-complaints.asp> (800) 379-0688
This website provides information on people's rights under the Fair Debt Collection Practices Act.
- **Mortgage Relief** <http://www.careconnectusa.org/mortgage-relief.asp> (800) 750-8956
This national agency will work with the mortgage companies of families falling behind in mortgage payments to arrange a workout plan to catch up missed payments. Housing counselors discuss options available to avoid foreclosure. This agency does not make loans or buy property.
- **Debt Relief** <http://www.careconnectusa.org/debt-relief.asp> (800) 291-1042
This national agency will contact the creditors of families struggling with credit card debt (typically in excess of \$10,000) to reduce payments, interest, and even principal amounts owed. They work to stop harassing collection calls.
- **Free Bankruptcy Advice** <http://www.careconnectusa.org/bankruptcy-advice.asp> (800) 379-0985
The nation's largest consumer law firm has made this hotline available to families who cannot use other debt solutions. Callers are eligible for a free conversation to discuss whether bankruptcy is an alternative they should consider.
- **Discount Prescriptions** <http://www.careconnectusa.org/freedrugcard.asp> (800) 291-1206
Families can save between 20-40 percent on their prescription medications. No medical exam is needed or required.
- **NeedyMeds** <http://www.needymeds.com/>
NeedyMeds is a 501(c)(3) non-profit with the mission of helping people who cannot afford to pay for their medications.