2021-22 Academic Year - August 1, 2021 through July 31, 2022

The following information is intended to provide an overview of the expected system release plan Data Recognition Corporation will follow over the course of the academic year.

Please contact the DRC Customer Service Team if you have any questions related to this information.

Release Schedule

System releases include small enhancements and/or bug fixes. Unless otherwise noted, these releases generally do not require extended downtime. If extended downtime is required, it is limited to a specific feature or function that will be communicated in advance.

Component	Timing
Test Administration	**Legacy Administration Applications** Starting on July 29, will occur every four weeks on Thursdays (Jun–Oct: 5:00 p.m. CT; Nov–May: 8:00 p.m. CT) **These releases do impact the availability of the DRC INSIGHT Portal and WIDA AMS. Services will be unavailable for approximately 60-90 minutes during each update.** **Enhanced Administration Applications** Starting on August 11, will occur every two weeks on Wednesdays (Jun–Oct: 5:00 p.m. CT; Nov–May: 8:00 p.m. CT) **Data Management Releases** Starting on August 10, will occur every 2 weeks on Tuesday, Jun-Oct -- 5:00pm CT, Nov-May -- 8:00pm CT
Test Delivery	**DRC INSIGHT Test Engine** Will occur the last Thursday of the month at 8:00 p.m. CT **Central Office Services (COS)** Will occur the last Thursday of the month at 8:00 p.m. CT **COS Service Device (COS-SD), DRC INSIGHT Secure Applications** Initial release on the last Thursday in June with limited releases for only critical updates the rest of the year *Note: DRC is prepared to release software at any point during the year and will work with clients to adjust these schedules, if requested. We want to ensure clients have adequate time to review any new features or enhancements without impacting testing cycles.*
Scoring	**Scoring (Auto/Educator)** Starting on August 11, will occur every two weeks on Wednesdays at 8:00 p.m. CT
Reporting	**Published and On-Demand Reporting** Starting on August 4, will occur every two weeks on Wednesdays at 8:00 p.m. CT **Interactive Reporting** As needed with timing coordinated directly with each client

Planned changes impacting system availability

System changes that require extended downtime are rare and will be communicated in advance.

Component	Timing
Security Patching	**Servers, Databases, and Network** The weekend with the first Sunday of the following month in it from Saturday 11:00 p.m. CT to Sunday 11:00 a.m. CT • July 2021 --- July 31 - August 1, 2021 • August 2021 --- September 4-5, 2021 • September 2021 --- October 2-3, 2021 • October 2021 --- November 6-7, 2021 • November 2021 --- December 4-5, 2021 • December 2021 --- January 1-2, 2022 • January 2022 --- February 5-6, 2022 (No Database patching) • February 2022 --- March 5-6, 2022 (No Database patching) • March 2022 --- April 2-3, 2022 (Only if Critical patching is required) • April 2022 --- April 30 - May 1, 2022 (Only if Critical patching is required) • May 2022 --- June 4-5, 2022 • June 2022 --- July 2-3, 2022 • July 2022 --- August 6-7, 2022
Infrastructure	**Planned Maintenance** Weekend in late November to mid-December with actual outage timing and duration to be communicated 2–4 weeks in advance **Downtime Duration:** weekend outage
Other Planned System Changes Requiring Downtime	**Notification** 1-2 weeks minimum, unless required to maintain system integrity **When** Second or fourth weekend of the month **Maximum Duration** Saturday 8:00pm CT to Sunday 5:00pm CT **Restrictions** March through May limited to only critical changes required to maintain system integrity