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**Sent:** Monday, February 24, 2025 1:01 PM  
**To:** ACT and DAC listservs  
**Subject:** WI ACT and PreACT Secure Technical Tips – February 24, 2025

Dear Educators:

When preparing for PreACT Secure and ACT online testing, we would like to remind you of a few important tips to help you prepare for a successful online testing event.

**Important** -Spring 2025 Online Testing: Proctor caching is no longer available for the ACT or PreACT Secure. **DPI strongly encourages all schools to do a mock administration.**

### **ACT and PreACT Secure Testing Technical Tips**

1. All online site readiness technical resources and guides are located under **Step 2** of the [Wisconsin ACT and PreACT Secure webpages](#). It is important that testing staff and technical coordinators review all technical resources for each assessment annually as technology requirements for assessments may change.
2. **View/attend online technical trainings** for each assessment
  - [ACT Online Technical Readiness Training](#) (January 7)
  - [PreACT Secure Online Technical Readiness Training](#) (February 25)
3. **Read and follow all specifications** and guidance outlined in the ACT and PreACT Secure Technical Guides and ensure the latest version of the TestNav app is downloaded.
  - [ACT Technical Guide for Online Testing](#)
  - [PreACT Secure Technical Guide for Online Testing](#)

In particular, follow all guidance related to **exemptlisting for TestNav** and ensuring that the key URLs and ports articulated in the guide are on your EXEMPT list.

The following URLs and ports must be exemptlisted, or opened in **any firewalls**, proxy servers, or software used for Internet content filtering or inspection. Asterisks noted below are required as a "wildcard". **Failing to exemptlist ALL URLs listed below will result in issues during the mock administration and on test day.**

#### URL:Port

- \*.testnav.com:80
- \*.testnav.com:443
- \*.act.org:80
- \*.act.org:443
- \*.pearsonusercontent.com:80
- \*.pearsonusercontent.com:443

- \*.thawte.com
- \*.usertrust.com
- \*.comodoca.com
- .google-analytics.com (optional)
- \*chime.aws (New for 2025)
  - TCP:443
  - UDP:3478

**Note:** See [Network Requirements and Guidelines](#) for more information.

4. **Conduct a mock administration.** A mock administration provides an indication of how your technical infrastructure and testing devices will interact with the testing software during a live administration.
  - [ACT Mock Administration Guide](#)
  - [PreACT Secure Mock Administration Guide](#)
  - [ACT/PreACT Secure PearsonAccess<sup>next</sup> Training Website](#) (for mock administration)
  
5. **Contact ACT directly with any questions or technical concerns you are experiencing.**
  - ACT: 319-337-1590
  - PreACT Secure: 877-789-2925 x 2

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Thank you for your contributions to a successful testing experience for all students.

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