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Sent: Wednesday, February 28, 2024 10:35 AM

To: ACT listserv

Subject: IMPORTANT: ACT and PreACT Secure Online Testing Technical Updates and Tips – February 28, 2024

Dear Educators,

We would like to notify you of a few technical updates to the ACT and PreACT Secure online testing requirements and provide a few tips to help you prepare for a successful online testing event. **Please disseminate this email out to all applicable testing staff.**

Important -Spring 2024 Online Testing Updates:

On February 23, ACT released updates to the ACT and PreACT Secure Technical Guides for Online Testing. Please check that the [Required Version of TestNav](#) has been downloaded and review the [Software Requirements for TestNav Section](#) prior to testing to ensure you have a compatible version of your operating system.

Online Testing Technical Tips:

1. All online site readiness technical resources and guides are located under **Step 2** of the [Wisconsin ACT and PreACT Secure webpages](#).
2. Read and follow all specifications and guidance outlined in the ACT and PreACT Secure Technical Guides.
 - [ACT Technical Guide for Online Testing](#)
 - [PreACT Secure Technical Guide for Online Testing](#)

In particular, follow all guidance related to **exemptlisting for TestNav and ensuring that the key URLs and ports articulated in the guide are on your EXEMPT list.**

The following URLs and ports must be exemptlisted, or opened in **any firewalls**, proxy servers, or software used for Internet content filtering or inspection. Asterisks noted below are required as a "wildcard". **Failing to exemptlist ALL URLs listed below will result in issues during the mock administration and on test day.**

URL:Port

- *.testnav.com:80
- *.testnav.com:443
- *.act.org:80
- *.act.org:443
- *.pearsonusercontent.com:80
- *.pearsonusercontent.com:443
- *.thawte.com
- *.usertrust.com
- *.comodoca.com
- .google-analytics.com (optional)

Note: See [Network Requirements and Guidelines](#) for more information.

2. **Conduct a mock administration.** A mock administration provides an indication of how your technical infrastructure and testing devices will interact with the testing software during a live administration.

- [ACT Mock Administration Guide](#)
- [PreACT Secure Mock Administration Guide](#)

4. **ProctorCache testing content.** Although Proctor Caching is not required, DPI encourages schools to use Proctor Caching. Proctor Caching benefits, requirements and instructions, are outlined in the [ACT State Testing Proctor Caching Policy](#).

5. Contact ACT directly with any questions or technical concerns you are experiencing.

- ACT: 319-337-1590
- PreACT Secure: 877-789-2925 x 2

Note: This communication is distributed by a DPI listserv. **Responses sent directly to this email will not be received.** Please reach out to the contacts listed below for assistance. If you no longer wish to receive emails from our listserv, follow the instructions below to unsubscribe.

Thank you for your contributions to a successful testing experience for all students.

ACT Help Desk

General ACT: 319-337-1590

ACT Accommodations: 800-553-6244, ext. 1788 actaccoms@act.org

PreACT Secure: 877-789-2925 x 2

<http://www.act.org/stateanddistrict/wisconsin>

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