

# Wisconsin Technology User Guide (TUG)

The table below summarizes the changes for the of the November 11, 2021 revision of the DRC INSIGHT TUG for WI.

Volume	Update Summary	Revision Date
Overall	<ul style="list-style-type: none"> <li>• The topic describing how to install DRC INSIGHT in a Windows environment was updated to incorporate the new process of downloading, installing, and using the DRC INSIGHT Online Assessment App for Windows.</li> <li>• A new topic was added to address a timeout issue some iPad testers may experience with DRC INSIGHT.</li> <li>• New Rosetta software topics were added for users installing COS Service Device software or DRC INSIGHT on Mac (macOS) devices that use an M1 chip.</li> <li>• Instructions and an accompanying error message were added to explain why and how iPad testers must enable <i>Cross-Website Tracking</i> if testing on iPadOS level 14 or higher with a COS Configuration that can access multiple testing programs.</li> <li>• Miscellaneous edits and other changes were incorporated in various locations based on editorial and technical feedback, including the removal of the requirement of needing a COS Service Device (COS – SD) to perform accommodated testing.</li> </ul>	November 11, 2021
<i>Volume I: Introduction to Online Testing</i>	<ul style="list-style-type: none"> <li>• The requirement of needing a COS – SD to perform accommodated testing was removed (various pages).</li> </ul>	
<i>Volume II: Central Office Services (COS)</i>	<p>The topic <i>Rosetta Software and COS - SD Software for Mac Devices</i> was added (page 13) for users installing COS Service Device software on a Mac (macOS) device that uses an M1 chip.</p>	
<i>Volume III: DRC INSIGHT</i>	<ul style="list-style-type: none"> <li>• The section describing how to install DRC INSIGHT in a Windows environment (pages 9-10) was updated to add the process of downloading, installing, and using the DRC INSIGHT Online Assessments App for Windows.</li> <li>• A bullet was added to indicate that users need administrator privileges to install or update DRC INSIGHT in a Windows Server environment (page 8).</li> <li>• The topic <i>Rosetta Software and DRC INSIGHT Software for DRC INSIGHT</i> was added (page 19) for users installing DRC INSIGHT</li> </ul>	

	<p>software on a Mac (macOS) device that uses an M1 chip.</p> <ul style="list-style-type: none"> <li>• Instructions were added (page 34) for iPad testers explaining how to manually enable <i>Cross-Website Tracking</i> on an iPad Testing Device. These instructions only pertain to testers testing on iPadOS level 14 or higher with a COS Configuration that can access multiple testing programs.</li> <li>• The <i>iPad Timeout Issue Due to Content &amp; Privacy Restrictions</i> topic was added (page 36) to discuss/address potential timeout issue when testing with iPads.</li> </ul>	
<p><i>Volume IV:</i> <i>Troubleshooting</i></p>	<ul style="list-style-type: none"> <li>• A note was added explaining the need to turn off the Windows High contrast system setting to optimize test visibility during testing (page 11).</li> <li>• A new error message, <i>Error Retrieving Content</i> (page 34), was documented. Testers using iPadOS level 14 or higher with a COS Configuration that can access multiple testing programs may encounter this error.</li> </ul>	