

● ● ● TECH BULLETIN: Adding the INSIGHT Universal Chromebook App ID

Revision Date: July 11, 2019

Summary

Previously, because of client scheduling needs for transitioning to the INSIGHT Chromebook App, DRC provided client-specific INSIGHT App IDs for Chromebooks. Now, DRC plans to streamline and simplify the Chromebook process by deploying a single INSIGHT Chromebook App ID through the Chrome Web Store.

To facilitate this change, DRC created the INSIGHT universal Chromebook App ID and is providing an updated Chromebook text (.txt) file on the Portal Test Setup General Information (Downloads) page that contains both the existing INSIGHT client-specific Chromebook App ID and the new INSIGHT universal Chromebook App ID.

Because the existing INSIGHT client-specific Chromebook App ID remains valid for the 2019–2020 testing season but will not be available for the 2020–2021 testing season, DRC encourages sites to begin using the new INSIGHT universal Chromebook App ID as soon as possible as they set up new Chromebooks for the testing year.

This Tech Bulletin describes the process of using Google Chrome Management to replace an existing INSIGHT client-specific Chromebook App ID with the new INSIGHT universal Chromebook App ID.

⚠ **Important:** Keep the following items in mind while using these instructions:

- These instructions describe how to remove the INSIGHT client-specific Chromebook App ID and add the INSIGHT universal Chromebook App ID to an existing Google organization.

As an alternative, clients could create a new Google organization, add the INSIGHT universal Chromebook App ID to it, and then associate the necessary Chromebooks with the new Google organization. For details about this process, refer to the appropriate Google Chrome Management documentation.

- While it is possible to add the INSIGHT universal Chromebook App ID to a Google organization without removing the INSIGHT client-specific Chromebook App ID, DRC does not recommend that approach.

The result would be two INSIGHT Apps on the same Chromebook testing device, both with an App version of 10.0. Having two INSIGHT Apps with the same version number on a single testing device has the potential to be confusing.

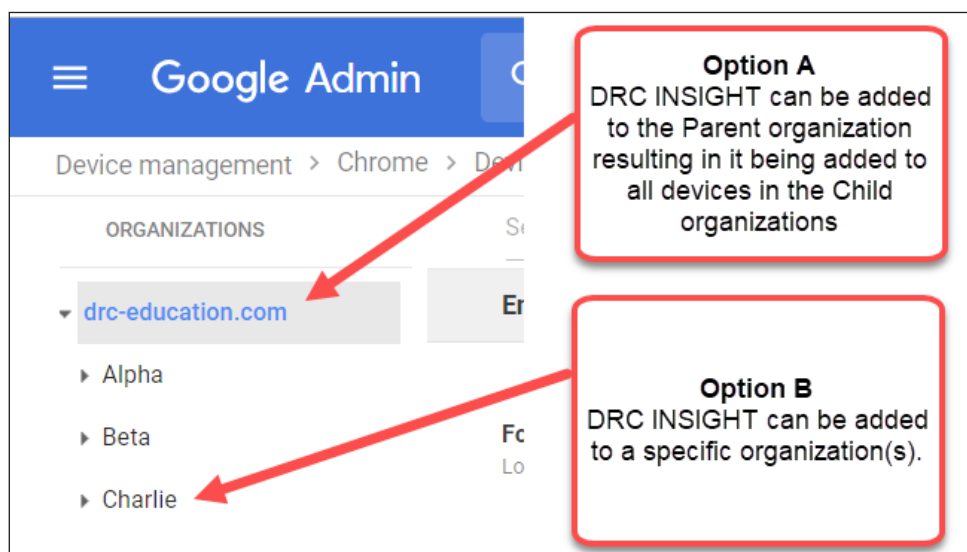
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Installing the INSIGHT Universal Chromebook App ID on Chromebooks

To install the INSIGHT universal Chromebook App ID, perform the following steps using a Chrome browser.

1. Log in to <https://admin.google.com> and select **Device management**.
2. Select **Chrome management**.
3. Scroll down and select **Device settings**.
4. Select an organization from the ORGANIZATIONS list.
 - If the testing devices in each child organization share the same COS configuration ORG Unit ID (Option A below), add DRC INSIGHT to the parent organization. In this case, INSIGHT will be added to all of the Chromebook testing devices in each child organization.
 - If the testing devices in each child organization use a different COS configuration ORG Unit ID (Option B below), add DRC INSIGHT to a specific child organization.



5. Scroll down to Kiosk Settings and select **Manage Kiosk Applications**.
6. Remove the existing INSIGHT client-specific Chromebook App ID by selecting **Remove**.
7. Add the INSIGHT universal Chromebook App ID by selecting **Specify a Custom App**.
8.
 - a. Copy and paste the following INSIGHT universal Chromebook App ID:
nickmpjdfebcopckkfjmfblnmijbiom
 - b. Copy and paste the following URL:
<https://clients2.google.com/service/update2/crx>
 - c. Click **ADD** and click **SAVE**.
9. Navigate to the **Chrome** menu and click **SAVE**. Perform steps 10–16 to attach a configuration file (optional, but recommended), or go directly to step 17.

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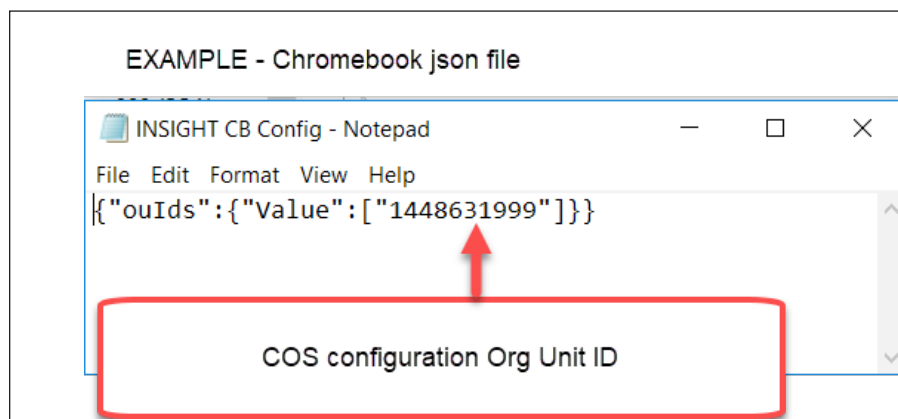
Installing the INSIGHT Universal Chromebook App ID on Chromebooks (cont.)

Steps 10–16: Attaching a Configuration File (optional)

It can be useful to have a configuration file attached to the INSIGHT Chromebook App because a configuration file contains the COS configuration ORG Unit ID. As a result, when users launch INSIGHT on their Chromebook testing device for the first time, they will not need to enter the ORG Unit ID manually.

Note: If your site used a configuration file for the 2018–2019 testing year, you can attach the file you used. Otherwise, create a new configuration file. For details about creating a new configuration file, refer to *Volume III: DRC INSIGHT* of the *DRC INSIGHT Technology User Guide*.

10. Navigate to **App Management**.
11. Copy and paste the INSIGHT universal Chromebook App ID in the **Find or Update Apps** field, select **SEARCH**, and select **DRC INSIGHT Online Assessments**.
12. Select **Kiosk settings**.
13. Select the correct Google organization.
14. From Kiosk Settings, select **UPLOAD CONFIGURATION FILE**.
15. Locate the json file that was previously created. An example of a json file is displayed below.



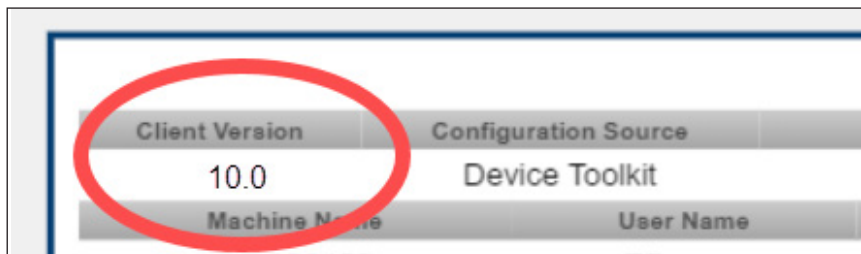
16. Click **SAVE**.

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Installing the INSIGHT Universal Chromebook App ID on Chromebooks (cont.)

17. Launch INSIGHT on a Chromebook that is part of the Google organization (entering the ORG Unit ID if necessary), start the System Readiness Check using the code **7745**, and verify that the Client Version is 10.x.



Result

The INSIGHT client-specific Chromebook App ID is replaced by the INSIGHT universal Chromebook App ID .