1. Call to Order
   Sandra Melcher, Vice Chair

2. Roll Call/Determination of Quorum
   Sandra Melcher or Designee

3. Welcome to Beloit Public Library (5 minutes)
   Roger Dutcher, Interim Director, Beloit Public Library

4. Adoption of Agenda
   All Action

5. Approval of Minutes for July 10, 2009 meeting
   All Action

6. Public Hearing on State Superintendent’s Biennial Report to COLAND
   (Note: the hearing is scheduled to begin at 10:15 a.m. with no set ending time. The Council will interrupt business and listen to public comments as necessary.)
   Sally Drew, DLTCL Information, discussion

7. Report of the Chair (30 minutes)
   a) Correspondence
      Sandra Melcher Information, discussion
   b) Progress update – One Library One Card
      Sally Drew; Mike Cross, DLTCL; Steve Sanders, DLTCL
   c) Progress update – Summit on School Library Media Specialist Staffing
   d) Progress update – Staffing for health science and hospital libraries
      Mary Bayorgeon, COLAND member

8. Broadband update (15 minutes)
   Bob Bocher, DLTCL Information, discussion

9. Library services in state correctional institutions (45 minutes)
   Wendy Cramer, Dept. of Corrections Information, discussion

10. Library Legislation Update (15 minutes)
    a. State
    b. Federal
    Rick Grobschmidt, DLTCL Information, discussion
Lunch break (12 noon – 45 minutes)

11. Presentation on and tour of Beloit Public Library (12:45 – 45 minutes)  
   Roger Dutcher  
   Information, discussion

12. Report on help for job seekers in Rock County Libraries (30 minutes)  
   Ruth Ann Montgomery, Director, Arrowhead Library System  
   Information, discussion

13. Approve COLAND goals for 2009-2010 (10 minutes)  
   Kathy Pletcher, COLAND member  
   Discussion, action

14. Update on COLAND appointments for terms ending July 1, 2009 (10 minutes)  
   Sandra Melcher  
   Discussion

15. Suggestions for Future Agenda Items  
   a) Discussion on library services in correctional facilities  
   b) Discussion about libraries dropping periodicals, part of a larger discussion on public library standards  
   c) Presentation by Larry Nix Wisconsin Library Heritage Project  
   d) Presentation by Public Service Commission (future Madison area meeting).  
   e) Presentation by the Dane County Library Service on the impact of the current economic situation; could be related to a previously suggested presentation by the Dane County Library Service, to include other library services in other counties and governance issues studies (Madison area).  
   f) Presentation about library services to foster families (suggested by Kristi Williams)  
   g) Discussion/presentation about literacy in Wisconsin (suggested by Miriam Erickson, also an issue from the Visioning Summit)  
   Sandra Melcher/All  
   Information, discussion, action

16. Future Meeting Dates  
   a) November 13, 2009 – TBA  
   b) January 8, 2010 – TBA (possible video conference)  
   c) March 12, 2010 – TBA  
   Sandra Melcher  
   Discussion, action

17. Review follow-up items  
   Sandra Melcher  
   Discussion

18. Announcements  
   All

19. Adjournment  
   Sandra Melcher  
   Action
CALL TO ORDER

Sandra Melcher, vice-chair, called the meeting to order at 10:00 a.m.

ROLL CALL/DETERMINATION OF QUORUM

The roll was called; twelve members were present at roll call so a quorum was present.
3. WELCOME TO THE BELOIT PUBLIC LIBRARY

Roger Dutcher, interim director of the Beloit Public Library, welcomed the group to the library.

4. ADOPTION OF THE AGENDA FOR SEPTEMBER 11, 2009

Barbara Arnold moved to adopt the agenda; Kristi Williams seconded. The motion passed and the agenda was adopted.

5. APPROVAL OF MINUTES FROM THE JULY 10, 2009 MEETING

Doug Lay moved to approve the minutes as submitted; Kathy Pletcher seconded the motion. The co-chair asked for discussion of the motion. Sandra Melcher noted a typographical error on page six (second line – change “suggested” to “suggestions”). Sandra also commented that she wanted to make a change to the minutes beginning on page 7 with the sentence “There was more discussion about why Wisconsin has so many more incarcerated persons…” to read “There was more discussion about why Wisconsin has so many more incarcerated African Americans…” Mike Bahr commented that his notes did not indicate any specific incarceration percentages were given during this discussion; Sandra commented that she recalled making a comment about the rate of incarceration for African-Americans and how it linked to quality of life and education. (A review of that full section of the tape showed an earlier comment by Bob Koechley offering the opinion that black males in Wisconsin have a greater likelihood of being incarcerated than in other parts of the country and Sandra agreed with his comments. Bob and Sandra’s actual comments from the tape will be inserted into the minutes of the July meeting at the appropriate point in the discussion, even though the comments represent a level of detail not normally contained in the minutes.) Sandra asked for a revised motion; Doug moved to accept the minutes as revised; Kathy seconded the motion and the motion passed.

6. PUBLIC HEARING ON STATE SUPERINTENDENT’S BIENNIAL REPORT TO COLAND

Sandra turned the meeting over to Sally Drew. Sally reported she had received emailed testimony from Jessica MacPhail; she passed around copies to the members of COLAND. The group read through the testimony. Bob Koechley asked if point 2 was feasible. Sally
indicated that they have looked at this. Timing of requests and coordinating between OCLC requests and WISCAT libraries is difficult and can lead to duplicate requests and additional work at local libraries. Electronic coordination is difficult to accomplish because of interoperability between different vendors. There was much discussion. Sally said she did not realize there was still interest in sending OCLC requests to WISCAT libraries using OCLC.

Cal Potter asked Sally how many staff vacancies were at the Reference and Loan Library. Sally said she had three vacancies.

Bob K. said his impression was that we were waiting for everyone to adopt OCLC. Many participants disagreed and said that OCLC was cost prohibitive. Lisa Sterrett discussed the difficulty for some small libraries in paying even $50 for the past increases. Mike Bahr commented on statewide ILS and said that it would solve this issue. Bob Bocher spoke about past input and how very little ILL traffic actually leaves a system; so as long as integrated systems are utilized at the system level, requests within systems are covered without need for OCLC or WISCAT outside of the system.

Bob K. asked for clarification on numbers. Sally said she thought that 250,000 requests occurred beyond the system boundaries as compared to 8,000,000 requests within the systems. While this is a sizable number, it is still a small fraction of the total ILL. Mary Bayorgeon wondered how many people agree with Jessica’s view, because it hasn’t come up recently; she wondered if this was a vocal minority. Sally indicated most libraries would also accept requests by phone, fax, e-mail. Lisa S. clarified that those who can afford OCLC are happy, and those with WISCAT are happy. And there are mechanisms in place to share requests between the two but they just may not all be automated. There was much continued discussion about process and equity of service. Rick Grobschmidt asked Sally if there were technical changes DPI could suggest to OCLC, on behalf of libraries, which would ease the process of integrating with WISCAT. Sally said we can ask but she’s already had such discussions with OCLC and they’ve responded that they designed their system in a specific way and they do not intend to change it. Catherine Hansen said she thought that she heard that the system directors didn’t care about OCLC / WISCAT and that the point was being pushed by local libraries.
Sandra Melcher wanted to know if a response was necessary. Kathy Pletcher and Kristi Williams thought that we should respond to Jessica. Kristi moved that COLAND initiate a study to look at these issues ahead of the end of the WISCAT contracts. Barbara Arnold seconded the motion. Bob K. suggesting amending the motion to read that the study would take place 12 months before the end of the contracts. Sally asked what should be studied and said that last time she initiated a review process two years prior to the contract, and that in the end it didn’t make any difference to those people who had already made personal decisions about their own approach to interlibrary loan (ILL). Bob K. suggested COLAND should be providing long term vision and leadership. Kristi revised the motion to look at integrated library systems (ILS) in lieu of ILL; Barbara seconded. The motion passed.

Catherine questioned page 3 and the universal literacy campaign to be launched by 2012. Who will run that? How will it work? Sally said this was a restatement of a visioning conference recommendation, and clarified that it is COLAND’s responsibility to follow up. Catherine then referred to page 16 -- reference services. How many reference questions does Reference and Loan receive? Sally said she didn’t know off the top of her head but that Reference and Loan’s primary contribution was through the virtual reference program, AskAway. Barbara pointed out a spelling error in the report. Catherine then asked about services for visually handicapped and about the child care information center. Rick G. provided clarification on both topics.

Barbara asked if any comments came to Sally related to BadgerLink. Sally said she had some from several different types of libraries that wrote about the usefulness of BadgerLink. She read them into the record.

Closed public comment

7. REPORT OF THE CHAIR

a) Correspondence – Sandra Melcher reported that the COLAND chair had received letters from Tammy Baldwin and Herb Kohl in response to the letters sent to the Wisconsin congressional delegation in June. Barbara Arnold moved to e-mail the COLAND biennial report to senators and representatives; Kristi Williams seconded the motion, which passed without further discussion.
b) Progress Update on One Library, One Card – Mike Cross said there was nothing new to report except they are working on creating an advisory committee. He asked for suggestions on members. Kristi asked who was already on the committee. Rick commented that invitations have not yet been sent. Mike Bahr asked if they were still going to meet the deadline based on furloughs, etc. Rick indicated they still expect to accomplish this on time.

c) Progress update on Summit on School Library Media Specialist (SLMS) Staffing Summit – Steve Sanders distributed a handout and provided an update on recent activities. Miriam Erickson, Kristi Williams, Lisa Sterrett, and Annette Smith will participate on the planning committee. Steve also gave an update on Milwaukee Public School issues. Steve spoke about competitive grants and Microsoft settlement. Steve and Bob Bocher also talked about the FCC E-Rate Audit.

d) Progress update on staffing for health science and hospital libraries – Mary Bayorgeon spoke about staffing for health science libraries. She said she tried to get the WHSLA board and Karen Timberlake from the Division for Health Services to discuss. Mary has set up a meeting between DHS and WHSLA to discuss. Barbara suggested a press release or summary following the meeting.

Mike Cross distributed a report on the preliminary recommendations of the Public Librarian Certification Workgroup. He commented that the recommended changes are minor and reflect changes occurring in the public library field, primarily in the area of technology. Other changes include changes in the courses required for certification and a recommendation that library directors participate in at least ten contact hours of technology-related continuing education during the five-year recertification period. At some point COLAND will hold a public hearing on any changes to these administrative rules. There was discussion about the number of hours of Continuing Education Units (CEUs) required for recertification (100). Kathy P. said it was not hard to get these CEUs and there is much available online so scheduling and cost shouldn’t be an issue. Lisa S. said the technology training should be required. Kristi W. thought that the number of technology hours should be higher. Bob K. agreed. Mike B. asked why 100 hours over five years would be the proper number of CEUs. Mike C. said there was nothing magic about the number. There was further discussion. Barbara asked if a continuing education
plan was required. Mike C. said that there was no requirement. Mike B. asked about enforcement. Mike C. discussed the enforcement procedures.

8. **BROADBAND UPDATE**

Bob Bocher discussed the recently submitted broadband grant application. He distributed a summary of the Department of Administration’s (DOA) grant application. The federal stimulus act provided $7.2 million for enhancing broadband access. Application guidelines for the grant were released on July 1, with an application deadline of August 14. The hope is to provide fiber connections to schools and libraries that currently do not have fiber. Bob B. worked with DOA in submitting the application. He read through the summary; points he highlighted are: Seventy-four of the state’s 426 school districts do not yet have it (fiber), eight community colleges do not have it, and 385 of the 470 public libraries do not have it. Wisconsin had 31 applications, mostly from telephone or wireless providers, although some cities and UW have also submitted applications. The governor will receive a list of applications and will be asked to prioritize; Bob B. expects to be notified of the priority list in November. The Department of Public Instruction will be submitting a letter in support of the DOA application. He noted that if DOA receives the grant, the costs for broadband access will decrease dramatically for schools and libraries: 20 mg circuit will cost libraries around $100 a month; 100 mg circuit for schools will cost around $250 a month. Bob B. also said there are $40 in requests for every $1 that is available in the program so he expects the grant application process to be very competitive. Mary Bayorgeon moved to write a letter to the governor to support the DOA application; Kristi Williams seconded the motion. The motion passed without further discussion. Cal Potter asked what other entities might have been interested such as prisons, etc.? Bob said he thought that there may be other agencies that might have been interested but that may not have had time to respond with the short time frame required by the application.

Bob Koechley moved to recognize Bob B.’s excellent contribution and work on behalf of the state. Someone seconded the motion. (Not clear if there was a vote to approve the motion.) Rick G. commented that he would have Bob B. draft a letter from COLAND recognizing his work.

(Fifteen minute break for lunch; will reconvene at 12:15)
10. (Skip to item 10) LIBRARY LEGISLATION UPDATE

Rick Grobschmidt gave an update on federal and state library issues. He noted that Bob Bocher has been named an ALA Fellow. Rick then reported that Bob B. and Steve Sanders recently assisted the Department of Administration TEACH staff in completing a federal e-rate audit; he added that to his knowledge no instances of waste / fraud / abuse were found in Wisconsin, although this has occurred in other states. Rick also reported that a representative from the IMLS met with DPI staff and reviewed the department’s LSTA grant program; they were particularly interested in the project to make employment information available in public libraries. There is no current state library legislation underway, although there are some rumors about diverting use of the Common School Fund. Rick will keep COLAND members informed. At the Federal level, LSTA has not been authorized yet; it is likely there will be a continuing resolution that will maintain LSTA at current levels until Congress has time to address. DPI will submit a grant for Race to the Top funds and they are also working on several public school data collections in relation to ARRA and RTTT funds. Someone asked about sending a letter to the governor thanking him for his work, in relation to his announcement not to seek re-election. Rick said it would be best to wait until later to do that. He also noted that State Superintendent Tony Evers will be meeting with some members of the library community leadership in the next week or so to discuss library issues. Rick also reported that Tony has a new electronic newsletter called DPI ConnectED, and that COLAND members have been or will soon be invited to Tony’s upcoming State of Education address.

9. (return to item 9) LIBRARY SERVICES IN STATE CORRECTIONAL INSTITUTIONS

Wendy Cramer, Library Services and Education Technology Coordinator and Literacy Services Coordinator for the Wisconsin Department of Corrections (DOC), gave a presentation on library services in state correctional institutions. She provided some background on her employment history; she started in her current position in October 2008. She spoke about being injured during an altercation with an inmate. She gave some statistics on the nation’s incarcerated population: 2.25 million people are currently locked up in federal, state, and county jails. 90% of incarcerated will be released one day. 10% of the prison population is female, although the number of females is growing. More than 1.5 million children have at least one parent who is incarcerated. 50% of the offenders do not
have a high school education, 50% are reading below 9th grade level, 60% are performing math below the 9th grade level. Although offenders cross the entire range, 70% have a drug or alcohol dependency, 10% have a mental illness, and 38% are repeat offenders. In Wisconsin, a re-entry initiative is trying to help released inmates do better and contribute within their communities. Prison/jail libraries have to reflect their types of inmate populations and security levels. Libraries are shifting their roles to help inmates gain the skills needed for the reentry program. Wendy commented that 9 of her 10 aides didn’t know “how to eat” – how to behave at the dinner table, even though they had 36 kids between the nine of them. They had never eaten in a restaurant that was not fast food, never been on a date, etc. Offenders are active library users: 98% of incarcerated are regular library users (checked out at least two books in the prior month); 100,000 items were checked out in last quarter. There are between 10-15,000 reference transactions annually. Librarians have to be careful not to speak of anything too personal about themselves; they need to protect their privacy. Library staffing in state prison facilities is “impressive” – the majority of professional staffers have master’s degree in information sciences; at a minimum they have a bachelor’s degree and library experience. They do not have civilian support staff. So, it is easy to fall into fraternization, so they need to remain vigilant to guard against that. Library Aides jobs are highly sought. Aides are not allowed to touch telephones, computers, etc. At end of day, library staff must review library shelves and computers to ensure no notes or messages are being sent or contraband being exchanged. Prison library collections range from 6,500 to 45,000. Every prison has at least a collection of books; some are as small as 100 books in a closet (at boot camp). There are 35 libraries through prisons, correctional centers, Division for Health Services, etc. Twenty libraries have a librarian with an MLS. These twenty libraries are in locations accessible to 60-75% of the incarcerated. Wendy spoke about funding problems, and the fact that there were currently four unfilled librarian posts. Bob Koechley clarified that management doesn’t seem to be interested in providing library services, even though these services are important to inmates who could use their services and could be back in society soon. Mike Bahr asked if there was any study that demonstrated the importance of librarian with an MLS to the successful inmate. She said there was not. Bob K. asked if there was cooperation between local public libraries and prison libraries. She said there is some. Interlibrary loan is complicated because of the security issues (x-rayed, review to ensure no messages or notes within the book). Barbara Arnold asked about the impact of the wardens on the library. Wendy said that the key players in the success of a library are the warden,
the business director, and the head of security. If they are all three in support of the library, then it is much easier to provide a meaningful library. Libraries do not get a budget. Their funds come from inmate generated accounts (money spent within the institution by the inmates) and money spent at the canteen, for photocopies, etc. LSTA used to fund a portion of salary and funding for conference attendance, but no more. She said the only LSTA grant money is for family literacy funding, which needs to be tied to some sort of children’s program. So, it is difficult to gain access to this money for prison libraries.

Catherine Hanson asked Wendy for her top three priorities/challenges. Wendy said they are: the need to review all of the educational applications they are offering; trying to ensure that each inmate leaves with at least a GED (none of the programs use techniques suitable for adult programs, as they are mostly skewed towards kids issues). She said she would like to see more consistency within the libraries, more meaningful collections beyond just support of the curriculum, more recreational reading, etc. And, she hopes to provide the inmates with a strong understanding of what the world is like today related to technology, society, etc. Some offenders have been in jail for decades, and don’t know about cell phones, new money, etc. She would also like to see closed and limited access to e-mail to enhance family contact, transfer of money, etc. Bob K. asked about access to BadgerLink. Wendy said she has been looking into it and has asked her IT people to look into it.

Sandra Melcher asked what COLAND can do to help her and also asked about comparisons between Wisconsin and other state incarcerated populations. She said she would get back to COLAND with statistics. Cal Potter asked if prison libraries can receive donations from individuals or libraries that are weeding their collections. She said she can find a way to receive donations. Bob K. asked how COLAND can show support. Wendy provided names of people within the Department of Corrections that COLAND could write letters (tape not audible so list not available for minutes). There was more discussion about how COLAND can participate. Sandra Melcher stated that follow up action is needed and that a committee be established to determine the appropriate action that should be taken regarding library services in state correctional institutions and in other Wisconsin prisons. There was agreement from the membership that a committee should be formed and several members volunteered to serve on it.

Barbara Arnold made an announcement about an upcoming workshop in Madison. Bob K. indicated that we now understand that the issues at the state prisons but realize that an equal
number of people are also in county jails and that there is an even bigger problem there that needs to be addressed.

11. PRESENTATION ON AND TOUR OF BELOIT PUBLIC LIBRARY

Roger Dutcher gave a tour of the library.

12. REPORT ON HELP FOR JOB SEEKERS IN ROCK COUNTY LIBRARIES

Before introducing the next presenter, Sandra Melcher announced that some of the COLAND members had to leave early so there is no longer a quorum present. Ruth Ann Montgomery, director of the Arrowhead Library System (ALS), gave a presentation on what Rock County libraries are doing to assist job seekers. She spoke about how happy they were to receive the LSTA funding to provide these services. The libraries are providing this help because as people lose their jobs and related benefits, then there is more pressure on everybody. There is increased demand for computer classes for those who have been displaced. The larger libraries have as many as 100 public access computers available but some of the smaller libraries do not, so ALS used some of the grant money to purchase laptop computers to be used as portable computer labs. Many job applications are now online and potential employers want resumes filed online. ALS is offering about 25 computer classes per month; they are working in conjunction with the Department of Workforce Development (DWD). The Hedberg Library has created a job center near the computers so that reference staff can assist with helping people find jobs. Ruth Ann also mentioned that the Rock County sheriff’s department provides $2000 a year to purchase books for the county jail. The system is also doing book discussion groups with Vision 2020 committee that includes social service committees, Head Start, etc., in an attempt to give citizens an idea of what it is like for people who really are in poverty.

Mike Bahr asked for clarification on their cooperation with DWD. She explained that DWD is advertising library classes on their website and referring people to the libraries for computer access for job searching. The libraries post information from DWD on available jobs. They are also offering classes on resume writing, etc., focused mainly on general job skills. Next year classes are planned on starting a home business, financial planning, etc.

13. APPROVE COLAND GOALS FOR 2009-2010
Kathy Pletcher noted that she thought there were still enough members present for a quorum. She then presented the COLAND goals for 2009-2010, including two revisions suggested at the July meeting. These two related to the school library media summit and library services to prisons. Mary Bayorgeon noted Pletcher suggested monitoring the situation at hospital libraries at the last meeting but that didn’t get into the goals. Kathy said she would make this addition. Barbara Arnold moved to adopt the goals as revised; Doug Lay seconded the motion. The motion passed.

14. UPDATE ON COLAND APPOINTMENTS FOR TERMS ENDING JULY 1, 2009

Sandra Melcher reported on the status of COLAND appointments. Barbara Arnold has been reappointed to one of the vacant public terms (previously in a professional seat); Catherine Hanson and Lisa Jewel have been reappointed to their professional seats; Doug Lay and Cal Potter have been reappointed to their public seats. Kris Adams Wendt has been re-appointed to the other vacant public seat in a new three-year term, leaving the balance of her professional term open. This leaves two professional seats open, one of them is a one-year term which represents the final year of Kris’ original appointment. Lisa Sterrett pointed out that there were currently no representatives from public libraries on COLAND.

15. FUTURE AGENDA ITEMS

The following items were suggested as topics to be addressed at the November meeting:

a) Presentation and discussion about library services in county jails. There was some discussion about who to contact since there is no one person who represents all county jails in the state. Cal Potter suggested contacting the Wisconsin Counties Association; he reiterated his suggestion that COLAND should discuss finding a way to collect books and materials for prisons and jails, possibly working with WLA and WEMTA. There was additional discussion about how to make this happen.

Items suggested and carried forward from previous meetings (not discussed at today’s meeting):
b) Discussion about libraries dropping periodicals (part of a larger discussion on public library standards).

c) Presentation by Larry Nix on Wisconsin Library Heritage Center Project.

d) Presentation by Public Service Commission.

e) Presentation by the Dane County Library Service and the impact of the current economic situation. This could be related to a previously suggested presentation by the Dane County Library Service, to include other library services in other counties and governance issues studies.

f) Presentation about library services to foster families (suggested by Kristi Williams)

g) Discussion/presentation about literacy in Wisconsin (suggested by Miriam Erickson, also an issue from the Visioning Summit)

16. FUTURE MEETING LOCATIONS AND DATES

a) November 13, 2009 – Sequoya Library, Madison (tentative – needs to be confirmed) (Try to get Madison area agenda items on list) Rick Grobschmidt gave a brief update on the Universal Service Fund (related to a possible presentation by members of the Public Service Commission); Bob Bocher got a note from the PSC indicating that even though a larger amount of money is being taken from the USF, with new fee assessments starting in the October/November timeframe, costs for a telephone landline will likely decrease a little because cell phone customers will now need to pay this fee.

b) January 8, 2009 – By videoconference. There was some discussion about the pros and cons of meeting by videoconference; Steve Sanders had some ideas for improving videoconference meeting. He suggested limiting the conferences to four sites or using a web-based system.

Other future meetings -- UW-Milwaukee Golda Meir Library, which is currently being renovated, suggested by Catherine Hansen. Also, meet at a health sciences library.

17. FOLLOW-UP ITEMS
a) Respond to Jessica MacPhail’s comments

b) Email biennial report to members of the state legislature

c) Letter to Governor’s office supporting DOA broadband grant

d) Support strategies for prison libraries access to information

e) Ask State Superintendent to put item about COLAND’s Biennial Report in ConnectED

f) Mary Bayorgeon will provide summary of meeting with WHSLA and Division of Health Services; also there will be some kind of follow-up publicity (press release) about the meeting.

g) Invite Wisconsin Counties Association to November meeting to discuss library services in county jails.

There was some additional discussion about literacy materials for jails.

18. ANNOUNCEMENTS

Lisa Sterrett reported that Lands End has closed their company library.
Barbara Arnold announced that Christine Pauley is the new director of the UW Madison School for Libraries and Information Studies

18. ADJOURNMENT

Kristi Williams moved to adjourn; the motion was seconded by Lisa Sterrett. The motion passed and the meeting was adjourned.

Respectfully submitted,

Michael Bahr, Secretary