



## Elm Grove Lutheran Church and School

Pastor Eric Skovgaard & Interim Principal Stephanie Bahr

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Elm Grove, WI 53122

262-797-2970

Dec 29, 2021

To whom it may Concern:

Regarding the WISEDATA snapshot on Dec 7<sup>th</sup> 2021, we did not have any errors shown on our end in the Wisedata portal for 2021-22.

It was brought to our attention afterwards that DPI advised our school was listed as opt-in for all report cards for all students and that all of the non-Choice student enrollments were not showing up in the data, unbeknownst to us. Only the CHOICE student's information was received.

Our SIS, Fast Direct did not push any of that information to WISEDATA, as they only pushed the Choice student's data to WISEDATA (which was correct and did not have errors).

In communicating with Fast Direct Help desk on 12-20-21, they advised:

"As for the non-choice students, your school is not currently marked as 'All School Report Card'.

That is the only way that FastDirect will report on Non-Choice students. I would suggest creating a ticket with DPI to find out if your school is an 'All School Report Card' school with WISEdata.

Best regards,

Kathleen

FastDirect Communications LLC"

We are actively attempting to rectify the inconsistency of the opt in and opt out between Fast Direct saying we are opt out and DPI saying we are opt in with the WISEDATA communications.

Thank you for your time and consideration in this date error.

Respectfully,

Sandra Brown

Administrative Assistant