

First Immanuel Lutheran Church First Immanuel Lutheran School River of Life Ministry Center - Saukville

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December 6, 2022

Michelle Jones

Data Errata

First Immanuel Lutheran School has a data issue in our 2021-2022 school year. Which also affects the 2022-2023 school year. I have had FACTS working on this for over a week. Somehow two school years for the 2021-2022 school years were entered in FACTS. And when the data was put in both years. It is FACTS case #00192474. We have been helped by Nicole from WISE and she was the one that discovered the issue and suggest this data fix.

This is an automated email to let you know a new case (Case # 00192474) has been opened.

We are working hard to resolve your issue and will get back to you with an update as soon as we can. To ensure your case is properly handled, please do not change the subject line when replying to this email.

Case Description: Logged in as: Jane Barelmann

Client Issue: When client pulls 2021-2022 report for WISE Data Submission, there are seven students, all show incorrect grade levels. It shows the grades the students are currently enrolled in, but because this is the 2021-2022 report, it should show the grade levels that they were in a year ago. Also a student should not be showing on the 2021-2022 report because she was not a CHOICE participant last year.

Client originally had two duplicate years. There was 2021-2022 and 2021/2022 in Year and Term in System Config. We moved the 2021/2022 to be 2024-2025. But Nicole realized because the years were duplicated originally, it is causing current info to show on 2021-2022 report. It is causing some data to go into 2021-2022 and some data to go into 2021/2022. Nicole told me it would need a database adjustment.

Client Expectation: To have the 2021-2022 WISE Data Submission Report show student grade levels accurately.

Thank You

Jane Barelmann