

WISEdata 101

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WISCONSIN DEPARTMENT OF
PUBLIC INSTRUCTION

Carolyn Stanford Taylor, State Superintendent

What is WISEdata?

WISEdata is a multi-vendor, open data collection system that allows school districts, charter schools, and Choice schools to submit data to DPI from their student information system (SIS) vendor.

- WISEdata houses Graduation, Dropout, Completion/Exit, Third Friday of September Enrollment, Attendance, Discipline, Special Ed data...
and more!
- WISEdata links to WISEid to ensure data is attached to the appropriate person.

Why do we collect data?

- Meet all required school state and federal reporting mandates
- Inform education research and data analysis through reporting tools
- Better understand and improve educational outcomes for Wisconsin students
- Maintain high data quality and security policies and standards to ensure data privacy
- Provide tools for multiple stakeholders, including educators, school officials, and DPI staff

Data Privacy

Data Privacy Resources

<https://dpi.wi.gov/wise/data-privacy>

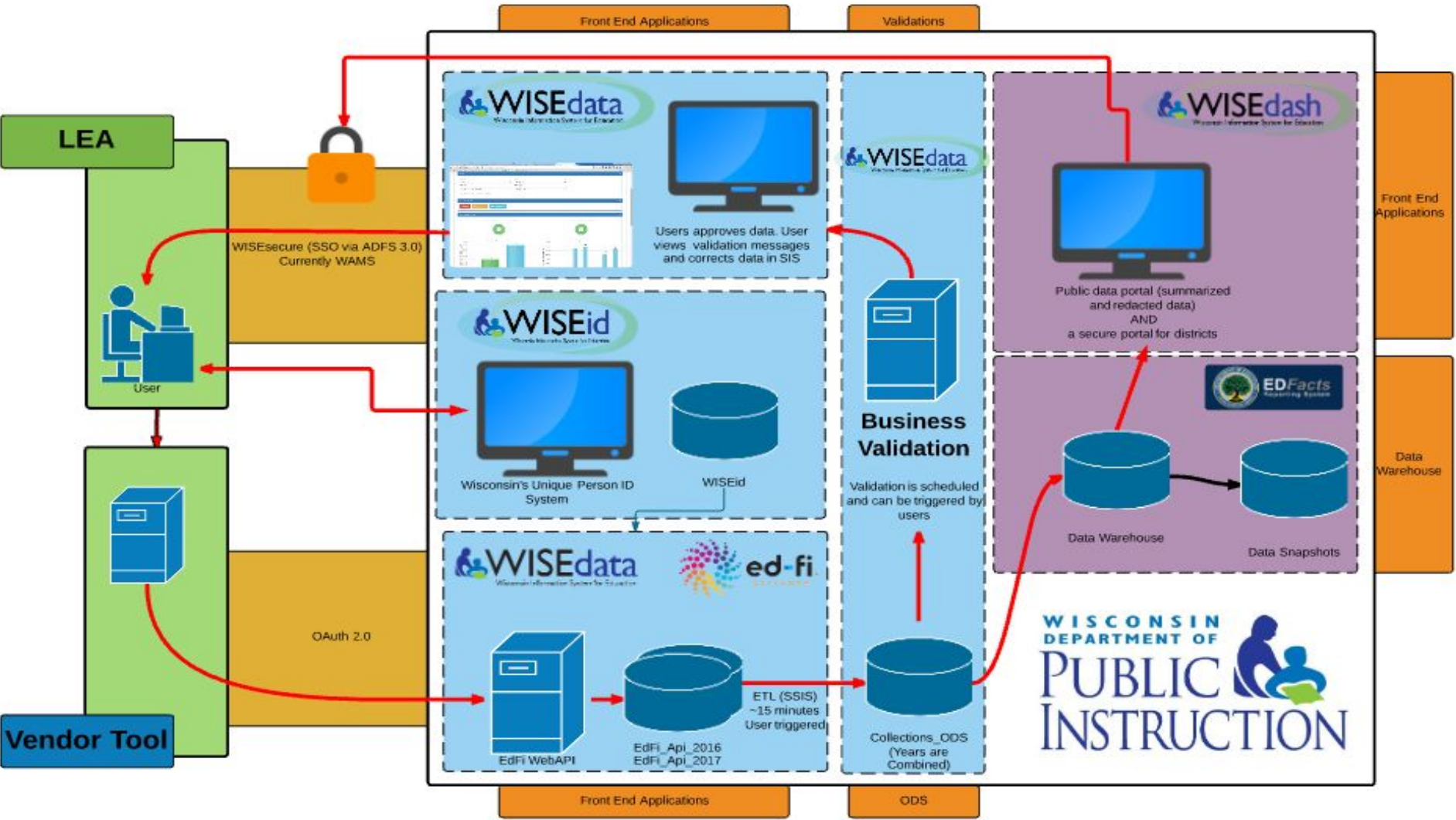
Google Community Wisconsin Educational Technology Leaders

<https://plus.google.com/u/0/communities/116791071495953991220>

PII (Personally Identifiable Information). When communicating outside a secure application/network do not include student names and WISEid's together. Further information and examples of PII can be found on our website. [PII list of Examples.pdf \(wi.gov\)](#)

Data Submission Process

- **Data Entry:** LEA (school/district) enters student data into the local SIS.
- **WISEdata Portal Submission:** Schools push data from their SIS to the WISEdata Portal for validation.
- **Validation Review:** Users monitor and review the errors and warnings and make any necessary corrections in their SIS.
Once the data is submitted correctly it will flow into the data warehouse also known as WISEdash.



Data Submission Process

Continuous Collection: Schools maintain high quality data, updating information as needed.

Snapshot: DPI snapshots are taken periodically to obtain particular data statistics as of a given date. That data is used for state and federal reporting requirements.

WISEdata Data Elements

Use the WISEdata Data Elements pages to view all the specific data elements for WISEid, WISEstaff, and WISEdata.

- The main page provides a quick summary of each element.
- The links take you to individual pages that provide more detail about the element and which codes to report, as well as uses and FAQs.

This resource will be a staple when completing WISEdata reporting tasks and should be referenced often. You can link directly to data element pages from the WISEdata Portal.

[Data Elements](#)

Non-Binary Gender in 22-23

- Starting in the 22-23 school year, **non-binary** will be a gender option for reporting
- This is a value that your SIS can add into your registration
- Gender identity is a fluid value reported by the student and their family, and can be updated at any point during the school year
- More information will be announced

Accessing WISEdata

- **User Security Setup:** All users must register for WAMS IDs with their school email. WAMS IDs and/or Google credentials are used to log in to WISE applications via the WISEhome portal. District Security Administrators (DSAs) will assign users' security roles to access the various WISE applications.
- [WISEhome](#) - homepage for your WISE application access
- [Request a User Role](#) - instructions on how to request an application user role
- [WISE User Roles](#) - different user roles within each application

Confirm Contact Information

Users can add and update WISE system contact information in WISEdata.

- On your first log-in each school year, you will be asked to enter your contact info
- Top-Right Corner → Agency Contacts
- Both Primary and Secondary Contacts are **required** for each agency and must be updated each year. Generic contacts are optional.
- Use the **Edit** or **Delete** icons to the left of the rows to make changes or delete a contact. It's important to make sure these are up-to-date throughout the school year.

Let's Jump In!

1. Navigate to [WISEhome](#) (you will want to bookmark this)
2. Login using your WAMS or Google login information
3. Select WISEdata Portal

WISEsupport

Anyone can submit a WISEsupport Ticket.

WISEDATA/HELP / [Start a WISEsupport Ticket](#)



Writing the Perfect WISEsupport Ticket

As CESA and DPI staff, we are here to help you!

We can help you better by having all of the information from
the start!

Examples of Bad Tickets

- I am missing data.
- My count is not correct.
- I cannot log in.
- A student who was fine is now throwing an error.
- I have errors that I cannot fix.

Examples of Good Tickets

- I have these specific students who are missing these specific pieces of data (sSEPA records, graduation records, discipline).
- My 3rd Friday count is not correct. I am missing two students; they are...
- I cannot log in to the WISEhome or WISEid Application, etc.
- Student WISEid (XXXXXXXXXX) is now throwing error 6464 and I can't figure out why.
- How do I fix error 6464?

Helpful Tips

1. **How urgent is this issue?** Write down your contact information and relative priority of the issue against other outstanding requests.
2. **Where did the error occur?** Where were you when you experienced this issue - which application, which screen?
3. **What did you expect to happen?** Provide details on what you expected to happen versus what actually happened. Break each error into a separate paragraph.
4. **Did you attempt to fix the problem?** If you attempted to troubleshoot, provide the steps you took and their results.
5. **What did it look like on your screen?** Provide documentation, details, and screenshots when possible.

Keep Track of Dates & Deadlines

Use the **WISEdata Events Calendar** to view snapshot and data submission deadlines. You can also register for User Group webinars and CESA trainings, as well as SIS vendor conferences.

You may view by the day or month view to see important events and dates.

<https://dpi.wi.gov/wisedata/events/month>

Reporting Deadlines and Snapshots

See the [WISEdata Events](#) page for the most up-to-date information.

- **Spring Snapshot - May 24**

- 2021-22 Spring Demographics Snapshot

- ***Deadline -- August***

- 2021-22 Year End -- Attendance, Exits, Graduates, Roster, etc.

- **October 2022: approx. 8 weeks prior to snapshot**

- DPI Data Quality outreach begins

- **December 2022 Snapshot - December 6**

- 2021-22 Year End
- 2022-23 Third Friday of September Enrollment, Oct. 1 Child Count

E-Learning & Certification

[WISE Classroom E-Learnings](#)

WISE User Basics

WISE Overview, WISE Security, Data Submission Process, Data Flow, Resources, *Certification Quiz

WISEid

WISEid Overview & Person Menu, WISEid File Tasks Menu, WISEid Reports *Certification Quiz

WISEdata

WISEdata Overview, WISEdata Exports, Validations, Roster, Career Education, Discipline, *Certification Quiz

WISEdata: Understanding Economically Disadvantaged Status Data Reporting

Economically Disadvantaged Status Data, Obtaining Economically Disadvantaged Status Data, Review in WISEdata Portal, Review in WISEdash for Districts, *Certification Quiz

Helpful Resources

[WISEdata Help](#): links to WISE help pages and useful resources

[Data Elements](#): list of links to all WISEdata data elements and their descriptions, uses, and codes

[Knowledge Base articles](#): useful articles on validations and other related topics

[Info for Schools](#): basics of getting started with WISEid

[WISEdata Annual Tasks Checklist](#): general guide of necessary tasks and preparation for each of the collections and snapshots

[Google+ Community](#): WISEdata community to view and post questions and comments to fellow users

[WISEdata Events Calendar](#): view deadlines, trainings, webinars, etc.

Giving Feedback

Within most DPI applications you can provide feedback directly, enter a new suggestion, and vote on suggestions made by other people.

WISEdata Portal feedback

NEW!

Do you have an idea for a change or addition to WISEdash?

We want to hear about it. [Please click here.](#)

Stay in Contact

- Join the weekly [WISE User Group Calls](#) to hear weekly updates from different teams and ask questions of DPI staff on the call
- Join our [Google+ community](#) (“Currents”) to connect with fellow WISEdata users and receive announcements and notifications from DPI and the WISEdata community.
- Submit a [Help Ticket](#) for our WISEsupport or Customer Service Team to assist you

Thank you!

Thank you for attending!

There will be two WISEdata 101: New User Q&A sessions tomorrow,
March 10th

- 9:00 am
- 1:00 pm

If you have any additional feedback, please complete the conference survey or submit your feedback through a CST help ticket. In addition, if you have any ideas on future trainings you feel would be beneficial please let us know how we can help!