



GENERAL INFORMATION

Library System

Eastern Shores Library System

Describe demographic, economic, and other facts about your system that influenced the development of this and other system plans.

Eastern Shores Library System is a multi-county federated library system. It has thirteen member libraries that vary in size. There are five village libraries (under 5,000 pop.), three city libraries (6,000 to 12,000 pop.), three joint libraries (5,000 to 25,000 pop.) and a large city library (over 50,000 pop.). The system is 741 square miles with a population of 201,902 in 2010. The 2010 count is an increase of 3.6% in population from the 2000 Census. The Library System serves approximately 4% of the state's population.

74% of the population resides in cities and villages and 26% resides in towns.

The 2010 Census for the age group distribution is: 0-18: 23.8%; 18-24: 7.6%; 25-64: 53.7%; and 65+: 14.9%. There is a 7.9% nonwhite population in the system, most being Hispanic, Asian or African American. There are 53,775 people (27%) who live in communities without libraries, 19% more than in 2000. This is primarily due to the Town of Cedarburg decision to discontinue its joint library agreement with the Cedarburg Public Library.

Sheboygan County is an important manufacturing county. Most of its area is considered rural, but a small number of its residents (about 2%) are involved in farming. 39% of the nonfarm workforce are employed in the "goods producing" industries: construction, manufacturing, durable goods and nondurable goods. 51% of the nonfarm workers are employed in the wholesale and retail trade establishments and other service industries. Recent reports show that it has an unemployment rate that is below the state and national average. More people commute into Sheboygan County for employment, than Sheboygan County residents commute out. Most of the people commuting into Sheboygan County are from Manitowoc County. Sheboygan County's per capita income is above the state average and national average.

Ozaukee County's rural population is in the northern half of the county. A little more than 3% of the population is engaged in farming. 26% of the workers are employed in "goods producing" industries. The growth in service industries is demonstrated by the more than 60% of the workforce employed in wholesale and retail trade services. Ozaukee County's unemployment rate is currently below the state and national average. 52% of Ozaukee County workers commute out of the county for employment, however residents of Waukesha, Milwaukee, Sheboygan and Washington Counties commute into Ozaukee County for employment. Ozaukee County's per capita income is above the state and national average.

Describe significant needs and problems that influenced the development of this and other system plans.

1. Decrease in state aid funding in the biennium affects the level of services that the library system can provide to its member libraries.
 2. The System libraries are also financially strained by the municipal funding, levy limits, whether self imposed or state imposed, placed property taxes affects municipal funding for the libraries. They are paying for some cooperative services and the library system was able to keep that payment the same in 2013 and 2014 with a slight increase in 2015.
 3. EasiCat (the shared library automation system) plays a major role in how the system provides interloan, delivery and cataloging services.
 4. System Libraries are dependent on the system for certain computerized services and technical support. Especially concerning data management and network maintenance.
 5. On-going assessment of the impact of technology now and in the future.
 6. Patron demands for electronic materials affects the decisions libraries make about allocation of resources.
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Describe the planning environment and process under which this and other system plans were developed. (List additional system planning documents with the period covered and attach any planning documents which have not previously been provided to the division.)

The 2015 Plan was constructed through information collected at the joint county library planning meetings. Staff at Eastern Shores are preparing for individual evaluations through strategic planning. System library Directors will review the plan and be offered an opportunity to provide additional insight.

ASSURANCES

The following plan and compliance document provides assurance that your public library system intends to comply with all statutory requirements for public library systems for calendar year **2015**. Indicate, with a check, your system's intent to comply with each system requirement and provide the requested information under each system requirement.

S.43.24(2) For a public library system to qualify for and maintain its eligibility for state aid under this section it shall ensure that all of the following are provided:

Membership Agreements

- (a) Written agreements that comply with s. 43.15(4)(c)4. with all member libraries.
 - A copy of the agreement with a list of all members signing that it will be provided to the division by January 15.
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Resource Library Agreement

- (b) Backup reference, information and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
 - A signed copy of the resource library agreement will be provided to the division by January 15.
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Reference Referral, Interlibrary Loan, and Technology

- S.43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

List ongoing activities related to this requirement.

1. Member libraries use WISCAT or Worldcat Resource Sharing software for interlibrary loan outside of the system and the EasiCat shared ILS for in-system interlibrary loan.
2. Contract with South Central Library System for 4 day a week statewide courier service and provide in-system delivery service by ESLS truck for transportation of interlibrary loan materials.
3. Serve as intermediary and facilitate communication between Resources for Libraries and Lifelong Learning staff and member libraries.

Libraries use EasiCat for interlibrary loan (ILL) of materials among member libraries. These are often patron initiated ILL requests.

Indicate new or priority activities relating to this requirement for the plan year.

Inservice Training

- S.43.24(2)(e) Inservice training for participating public library personnel and trustees.

List ongoing activities related to this requirement.

1. Schedule workshops on topics chosen by member libraries.
2. Collaborate with other library systems to provide workshops..
3. Distribute information on continuing education opportunities in other library systems, library schools, technical colleges, and other agencies.
4. Encourage the use of webinars, WebJunction courses, and other online courses among the member librarians.

Indicate new or priority activities relating to this requirement for the plan year.

ASSURANCES (cont'd.)

Delivery and Communication

- S. 43.24 (2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

List ongoing activities related to this requirement.

1. Contract with South Central Library System for 4 day a week statewide courier service for interloan materials and correspondence sent to other state libraries.
2. Provide three day a week delivery service by ESLS truck to member libraries.
3. Provide an additional two days a week delivery service to public libraries in the shared library automation network. The additional service is paid by member libraries in Ozaukee County and Sheboygan County and Lakeland College.
4. Require payment from Kettle Moraine Correctional Institution for once a week delivery service.
5. Maintain the delivery service vehicle in order to provide safe and dependable delivery service.
6. Employ three drivers to share the workload of the delivery service.
7. Provide a separate program for Network Services which includes Internet access, (see below).
8. Provide two 800#s for the eight libraries outside the System's office calling exchange. These numbers allow member libraries to call the System office or the Mead Public Library.
9. Continue budgeting \$3,000 for a future delivery vehicle

Indicate new or priority activities relating to this requirement for the plan year.

Service Agreements

- S.43.24(2)(g) Service agreements with all adjacent library systems
- A copy of the agreement with adjacent systems with a list of all systems signing the agreement will be provided to the division by January 15.
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Other Types of Libraries

- S.43.24(2)(L) Cooperation and continuous planning with other types of libraries in the system area, which results in agreements with those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.
- The system will have agreements with other types of libraries, or if the system participates in a cooperation agreement with a multitype organization to meet the purposes of this goal, there is established a clear link between the system and the individual members of the multitype organization. A copy of the agreement with a list of all signing libraries will be provided to the division by January 15.
- Other types of libraries in the system area have had an opportunity to review and comment on the plan.
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Library Technology and Resource Sharing Plan

- S.43.24(2)(m) Planning with the division and with participating public libraries and other types of libraries in the area in regard to library technology and the sharing of resources. By January 1, 2000, and every fifth January 1 thereafter, the public library system shall submit to the division a written plan for library technology and the sharing of resources.
- Member public libraries and other types of libraries in the system area have had an opportunity to review and comment on the plan.
- By January 1, 2015, the system's current plan for library technology and resource sharing will be submitted to the Division.
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Professional Consultation

- S. 43.24(2)(h) Professional consultant services to participating public libraries.

List ongoing activities related to this requirement.

1. Provide consultation to member libraries when requested in the areas of library administration, governance, automation and technology, interlibrary loan, public information, cataloging, shared library automation, county library services, reference services, youth services, and services to users with special needs.

Indicate new or priority activities relating to this requirement for the plan year.

ASSURANCES (cont'd.)

Services to Users With Special Needs

- S.43.24(2)(k) Promotion and facilitation of library service to users with special needs.

List ongoing activities related to this requirement.

1. Combine this program with Library Services to Youth
2. Provide consulting to member libraries on serving people with special needs.
3. Share information from the Division's special needs consultant with member libraries through e-mail, newsletter, and local delivery service.
4. Provide a delivery and interlibrary loan service to the Kettle Moraine Correctional Facility.
5. Participate in state meeting for library system special needs consultants.
6. Provide Bookmobile service to patients at the Sheboygan County Rocky Knoll Health Center, a nursing home which house the mentally ill as well as the disabled and elderly, and to some assisted living centers in non-librariated areas of the system.
7. Gather and share with member libraries information on regional and county agencies serving adults with special needs.
8. Assist libraries in writing grants to benefit adults with special needs.
9. Write grants to serve individuals with special needs.

Indicate new or priority activities relating to this requirement for the plan year.**Other Service Programs**

S.43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

List each "other" service programs individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

Library Services to Youth

Ongoing activities

1. Coordinate the ordering of the state produced SLP materials and coupon give-aways for the member libraries.
2. Coordinate the production of member libraries' locally produced SLP materials.
3. Provide for the scheduling of the Ellison die cut machine at the member libraries.
4. Provide an in-house Ellison die cutting service for member libraries.
5. Share information from the Division's Youth Services consultant with member libraries.
6. Coordinate state or regional youth services activities, e.g. Culver's National Library Week coloring contest.
7. Coordinate the Grassroots Youth Services planning meeting, the Summer Library Program planning meeting and arrange a workshop on youth services for the member libraries.
8. Participate in the Division's youth services consultant meeting.
9. Ask member library youth services librarians to provide some consulting on youth services to other member libraries.
11. Collect and distribute statistics on the Summer Library Program. Statistics are used by public libraries for their annual report, the library system's annual report, and press releases.
12. Subscribe to pubyac and other message lists to keep current on issues within the youth services area and share information with librarians.
13. Continue as a Sponsor of the Sheboygan Children's Book Festival.
14. Maintain and update the YSS and Teen area of the website
15. Provide coordination of resources for public libraries and agencies that provide services to families as part of the Growing Wisconsin Readers initiative.

ASSURANCES (cont'd.)

Ongoing Activities

2. Produce a countywide library service report to county boards, town and village officials.
3. Prepare news releases on system services and activities to submit to radio stations and area newspapers.
4. Prepare news releases and brochures on EasiCat.
5. Maintain the ESLS website and webpages.
6. Provide member librarians and trustees with information on advocacy for improved library funding at local, county and state level.
7. Supply libraries with brochures about services provided by Eastern Shores Library System to their library customers.
8. Encourage member library participation in the Wisconsin Library Association Foundation's Campaign for Libraries.
9. Produce library system annual report and distribute to member librarians, member library boards, county boards, town officials, village officials and the general public

Payments to Libraries

Ongoing Activities

1. Under contracts with Ozaukee and Sheboygan Counties, the library system shall administer the respective county's county library service plan.
2. The county library service plans require the county to disburse the county library service funding to the library system. The library system uses those funds to reimburse the member libraries for service to residents of the counties who reside in municipalities without a public library.
3. Reimbursement is based on the statutory formula for reimbursement of public libraries and the respective county library service plan.
4. Provide member libraries and member counties with information on the county library tax exemption requirements.
5. Provide member libraries and member counties with information on the potential county board appointments to member library boards.

New Activities

Network Services

Ongoing Activities

1. Provide centralized wireless services for member libraries, library staff and public use.
2. Provide member libraries with Internet service.
3. Provide member libraries with network services such as e-mail and other forms of electronic communication.
4. Maintain centralized virus protection software that is available to member libraries when needed.
5. Provide and maintain a networked laptop computer lab, which libraries can use to promote and encourage learning in their libraries.
6. Apply for yearly LSTA grants to enable the system to provide continuing and new technology initiatives system wide for member libraries.
7. Maintain centralized computer operating system updates for member libraries.
8. Maintain centralized third party software patch updates for system and member libraries.

New Activities

1. Implement centralized wireless network/Internet access control for member libraries

Cataloging and Database Management Services

ASSURANCES (cont'd.)

Ongoing Activities

1. Contract with OCLC for a Cataloging Subscription, providing member libraries with access to the OCLC cataloging database and services.
2. Provide member libraries with a centralized cataloging and database management service. This includes cleanup, standardization, maintenance, enrichment, authority control, and original cataloging to enhance access to and the quality of information in the EasiCat database. It also includes maintenance of the accuracy of member libraries' holdings displayed in EasiCat, WISCAT, and Worldcat.
3. Continue support of digitization projects for member libraries.

New

Explore opportunities for outsourcing authority control to further enhance the quality of the EasiCat database.

Evaluate continued participation in the OCLC cataloging service and explore potential alternatives.

Evaluate cataloging and database management workflows

Shared Integrated Library Automation Service

Ongoing Activities

1. Participate in meetings of the Shared Library Automation Committee (SLAC), which oversees this service.
2. Maintain the service according to the Policies and Procedures created by the SLAC.
3. Promote EasiCat at each of the libraries and throughout the library system.
4. Provide funds for reimbursement of libraries that experience a net amount of crossover borrowing, or use these funds to purchase electronic resources that are available system-wide.
5. Provide funds for system staff to attend the Polaris User Group meeting.
6. Provide technical support to member libraries for the use of EasiCat.
7. Provide system administrative support for EasiCat. (Reports, backups, daily maintenance)
8. Provide training and support for Polaris software and related programs.
9. Plan for and coordinate upgrades to Polaris software and hardware.
10. Maintain support server and software for the Bookmobile Verizon wireless service that connects the Bookmobile to EasiCat.
12. Subscribe to a service that enhances the online catalog with item images and additional information on these items.
13. Write custom reports for use in-house or by member libraries to provide additional information from EasiCat.
14. Participate in the Firstsearch on Worldcat program to make the EasiCat holdings that are also in OCLC available on the Internet.
15. Install upgrades to the Polaris software as determined by the Shared Library Automation Committee.

New

Facilitate customization of the EasiCat interface to meet member library needs.

Bookmobile Service to Ozaukee and Sheboygan Counties

Ongoing Activities

1. Provide library service to communities in Ozaukee and Sheboygan Counties that do not have municipal public libraries.
 2. Maintain a schedule of stops at places where people gather.
 3. Maintain a collection of popular materials in various formats for recreation, information and education needs.
 4. Provide in a limited capacity reference services and programming, and encourage customers to use other libraries for specific needs.
 5. Maintain the vehicle so that it is safe and dependable for the service schedule.
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ASSURANCES (cont'd.)

- 6. Advertise services and schedules in area newspapers, radio stations and newsletters.
- 7. Provide access to EasiCat services to bookmobile customers.
- 8. Use wireless access to connect the bookmobile to the ESLS wide area network.

New

Continue to research a new bookmobile through a consulting firm.

Administration

- The system will not expend more than 20 percent of the state aid projected to be received in the plan year for administration.
- The 2014 system audit will be submitted to the division no later than September 30, 2015.

Budget

- A copy of your public library system budget by service program category and fund source for the plan year (see attached guidelines) is attached.

COLLABORATIVE ACTIVITIES

Summary of Activities *Briefly describe collaborative activities with other libraries, public library systems, and other organizations. Exclude services and activities listed in the system's 2014 resource library contract.*

Cost Benefit *For each activity above, list the activity name and estimated cost benefit realized*

Activity	Amount
1. Cooperative Agreement with Manitowoc-Calumet for WAN/Internet tech	
2. Continuing Education with Southeast Wisconsin	
3. ILS- Polaris cooperative services	
4. Delivery- Cooperative Service between the System and libraries	
5. Trustee Training w/Nicolet	
6. Sheboygan Children's Book Festival	
7. Group Subscriptions for member libraries	
8. Wild Winter Wisconsin Webinar Series	
9.	
10.	
Cost Benefit Total	\$0

CERTIFICATION

WE, THE UNDERSIGNED, CERTIFY that to the best of our knowledge, the information provided in this document and any attachments is true and correct, and that the system will be in full compliance with all applicable provisions of Chapter 43 of the Wisconsin Statutes for the year 2015.

Name of System Director	Signature of System Director	Date Signed
Amy B. Bitell	> Amy B. Bitell	10/03/14
Name of System Board President	Signature of System Board President	Date Signed
Robert A. Nuernberg	> Robert A. Nuernberg	10/03/14

FOR DPI USE
LIBRARY SYSTEM PLAN APPROVAL

Pursuant to Wis. Statutes, the plan contained herein is:	DLT Assistant Superintendent Signature	Date Signed
<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Provisionally Approved See Comments. <input type="checkbox"/> Not Approved See Comments.	> [Signature]	11-21-14

Comments

PUBLIC LIBRARY SYSTEM 2015 ANNUAL PROGRAM BUDGET					
Program	2015 Public Library System Aid	System Aid Carryover and Interest Earned	Other State and Federal Library Program Funds	All Other Income	Total
Technology, Reference and Interlibrary Loan*					
1. Interloan	\$32,033	\$0	\$0	\$0	
2. Network/ILS, TechPlan,Cat	\$281,788	\$0	11200	\$124,536	
3.Resource library	\$62,904	\$0	\$0	\$0	
4. Electronic Resources	\$3,939	\$0	\$0	\$33,304	
Program Total	\$380,664	\$0	\$11,200	\$157,840	\$549,704
Continuing Education and Consulting Service*					
1. CE & Consulting	\$17,062	\$0	\$0	\$0	
2.					
Program Total	\$17,062	\$0	\$0	\$0	\$17,062
Delivery Services	\$46,044	\$0	\$0	\$32,349	\$78,393
Library Services to Special Users	\$10,712	\$0	\$0	\$0	\$10,712
Library Collection Development	\$0	\$0	\$0	\$0	\$0
Direct Payment to Members for Nonresident Access	\$9,837	\$0	0	\$1,513,139	\$1,522,976
Direct Nonresident Access Payments Across System Borders	\$0	\$0	\$0	\$29,509	\$29,509
Library Services to Youth	\$0	\$0	\$0	\$0	\$0
Public Information	\$10,087	\$0	\$0	\$0	\$10,087
Administration	\$104,139	\$0	\$0	\$0	\$104,139
Subtotal	\$180,819	\$0	\$0	\$1,574,997	\$1,755,816
Other System Programs					
1. Bookmobile Service	\$0	\$3,400	\$0	\$213,044	\$216,444
2.					\$0
Program Total	\$0	\$3,400	\$0	\$213,044	\$216,444
Grand Totals	\$578,545	\$3,400	\$11,200	\$1,945,881	\$2,539,026

* These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1. Line 4 is reserved for the amounts budgeted for electronic resources (see Program Budget Guidelines).