



Required by Wis. Stat. §§ 43.17(5) and 43.24(3)

## GENERAL INFORMATION

Library System

Manitowoc-Calumet Library System

Describe significant needs and problems that influenced the development of this and other system plans.

### SYSTEM SIZE

MCLS has the smallest population and geographically, it is the smallest library system in Wisconsin. As a result, MCLS receives the least amount of state aid funding. With 3.26 FTEs, it ranks with one other system as having the smallest staff. In spite of MCLS's small size, the member libraries continue to successfully operate.

### STAFFING

In 1984, MCLS had 7.36 FTEs; decreasing to 4.0 from 2005 to 2008. MCLS is currently staffed by 3.26 FTEs. In addition to the Director, MCLS currently employs a part-time ILS/IT Specialist, a part-time Administrative Assistant, and two part-time van drivers. While technology funding, ILS support and maintenance, and delivery are the top priority system services, MCLS will continue to find a way to provide services for youth, older adults, and other segments of our population for whom using the library is difficult, limited, or minimized. Concerns and challenges continue as health care costs show very few signs of becoming affordable for our employees. Without adequate financial support, the system continues to be fortunate to retain quality/qualified employees.

### INTERLIBRARY LOAN

Implementation of the Libraries Automated Resource Sharing Consortium (LARS) shared system had changed many interlibrary loan (ILL) procedures and patterns, and has resulted in a much higher volume of resource sharing within MCLS and a consequent need for reliable van delivery service. MCLS has hired its own van drivers which were once contracted through the Resource Library. As a result, the delivery costs for the system have gone down. Costs for statewide delivery through the South Central Library System will remain relatively the same as in 2020. Delivery from SCLS is still received only four days of the week.

### AUTOMATION AND TECHNOLOGY

It is not surprising that decreased funding experienced at the member libraries would cause the libraries to look to the system to provide the needed support to maintain the current level of automation technology. In addition to funding Internet service for the member libraries, MCLS has also agreed to pay the bulk of the annual integrated library system (ILS) maintenance costs. In exchange for financing the ILS, the system no longer offers cash grants to the member libraries.

### STATE AID AND USE OF RESERVES

While the level of services provided by the libraries and the library system have not been reduced, our organizations have adjusted to operate in a very lean manner - providing the same level of service with minimal staff and flat or reduced funding. Therefore, the significant need and problem that influences the system's annual plan, as well as the libraries' plans from year to year, is most remarkably the uncertainty and unlikelihood of additional funding in future years. Even though the system has received additional funding in the past and the current budget cycles, those funds were delineated and used for one-time purchases/resources and projects; they were not applied to operating revenues and expenditures. In the meantime, the system's unassigned reserve funds are steadily being depleted. For fiscal year 2021, the carryover amount is estimated to be \$24,114. That amount is reduced from \$34,147 that was carried over for fiscal year 2020. The funding we currently receive is allowing the system to merely maintain the status quo level of services and resources. Furthermore, a reduction in system state aid would certainly mean a cut in services and/or passing off the cost of current services to the member libraries. In addition, possible changes in the functions and structures of public library systems due to the ongoing Public Library System Redesign Project, make it difficult to plan for the long term at the system level.

### COVID-19 MITIGATION AND UNCERTAINTY

The COVID-19 pandemic caused an unforeseen shakeup in 2020, leaving two of our member libraries closed, most likely through the end of 2020, and reduced in-person services at the rest of the libraries. Moving into 2021, the level of in-person services, physical circulation, and the resulting funding at the state level for library systems and at the municipal and county levels for the member libraries, is all up in the air with no way of predicting how it will play out. At this point, the system will plan with the hope that funding will at worst, remain flat, for the next biennial budget cycle.

## GENERAL INFORMATION (cont'd.)

Did the library system consult member libraries in the development of this plan?

- No, the library system did not include member libraries in the development of this plan.
- Yes, the library system included member libraries in the development of this plan.

If yes, describe the planning environment and process for this system plan. Include how member libraries are involved in plan development and review:

The member libraries are continuously involved in system planning. This type of planning is happening throughout any given year and is shaped and informed by the bi-monthly meetings held for our ILS consortium and our directors' council. The LARS (Libraries Automated Resource Sharing) consortium plays a major role in developing future projects through these six scheduled meetings each year. MCLS meets with consortium directors and staff to plan for future ILS upgrades and improvements in functionality of the ILS and online catalog. It is at these meetings that concerns for current practice are brought to the table and adjusted, as necessary. Therefore, reviewing current practice naturally leads to short-term, as well as long-range planning for the System.

It has been recognized that in order for the member libraries to cooperate and move forward as a system, policies and procedures need to be set and standardized system-wide. LARS has been instrumental in continuing to develop policy and procedure as many system interactions originate from the nature of our shared ILS and other technology-related resources. To this end, two committees continually work to update the official LARS policies and procedures. These committees include the LARS Cataloging/Circulation Committee and the LARS Collection Development Committee. Collective work to update these documents - policy and procedure - is vital to the success of our member libraries' ability to work collaboratively with each other and therefore, will be an ongoing process and project. Similarly, a new committee - the LARS Online Resources Committee - was formed in 2020. 2021 will be the first year that new online resources will be offered due to the research and analysis completed by this new committee.

For the purposes of the 2021 system annual plan, the Technology and Resource Sharing plan for 2020-2024 will continue to be invaluable in setting priorities for providing services and allocating resources in future years.

As was the case for most of 2020, the system, in close partnership with member libraries, will need to be extremely flexible to adapt services in response to the progression of the COVID-19 pandemic. In addition to the regularly scheduled LARS meetings, additional meetings of this group are conducted on an as-needed basis to address immediate changes needed to accommodate library services in light of COVID-19 mitigation strategies. Examples of mitigation strategies would include library closures to the public and limited services and patron capacity within libraries that remain open to the public.

Does the library system have a formally appointed advisory committee under Wis. Stat. § 43.17(2m)?

- No, the library system does not have a formally appointed advisory committee.
- Yes, the library system has a formally appointed advisory committee.

If the system appoints an advisory committee under Wis. Stat. § 43.17(2m), describe how the system makes appointments, posts meetings, and how the advisory committee reports to the library system board. Include a list of any additional system planning documents with the period covered and attach any planning documents which have not previously been provided to the Division:

## ASSURANCES

The following plan and compliance document provides assurance that your public library system intends to comply with all statutory requirements for public library systems for calendar year 2021. Indicate, with a check, your system's intent to comply with each system requirement and provide the requested information under each system requirement.

Wis. Stat. § 43.24(2) For a public library system to qualify for and maintain its eligibility for state aid under this section it shall ensure that all of the following are provided:

## Membership Agreements

- Wis. Stat. § 43.24(2)(a) Written agreements that comply with Wis. Stat. § 43.15(4)(c)4 with all member libraries.
- The system will provide a sample copy of the agreement with a list of all members signing and the dates signed to the Division by January 15. (The system does not need to file multiple copies of the same agreement; only a sample copy of each type of agreement is necessary.)

If the system is providing the sample copy and list of members signing through a publicly available webpage, provide the URL here:

	<b>ASSURANCES (cont'd)</b>	
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**Resource Library Agreement**

- Wis. Stat. § 43.24(2)(b) Backup reference, information and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
- The system will provide a signed copy of the resource library agreement to the Division by January 15.

If the system is providing the resource library agreement through a publicly available webpage, provide the URL here:

**Reference Referral, Interlibrary Loan, and Technology**

- Wis. Stat. § 43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

**List ongoing activities related to this requirement:**

Provide reference and interlibrary referral and routing for member libraries, including verification and other clearinghouse functions, as needed and as feasible with WISCAT-ILL.

Participate in and support the Library Automated Resource Sharing Consortium (LARS) through which MCLS libraries share materials through a common database and circulation system. Use WISCAT-ILL to refer, receive, and manage interloan requests at the system level.

Purchase WISCAT licenses for all member libraries, or licenses to the successor system depending on cost. All member libraries will use WISCAT-ILL for "traditional" interlibrary loan outside of the LARS shared system, or in any successor system selected and implemented by the DLT.

Participate in regional and state meetings and training related to interlibrary loan.

Provide or arrange training for member library staff regarding interlibrary loan tools, procedures, etc. as needed.

Continue to implement the "Wisconsin Interlibrary Loan Guidelines."

Provide direct ILL services and/or clearinghouse services for several non-public libraries in the area.

Maintain, interpret, and analyze interlibrary loan statistics.

Maintain, interpret, and analyze LARS lending statistics.

Implement and maintain the newest versions of the WISCAT catalog and WISCAT-ILL functionality.

Continue to adapt ILL procedures to fit the LARS shared automation system within MCLS, which includes all MCLS member libraries and two area multi-type libraries.

Provide/arrange training for member library staff regarding interlibrary loan tools, procedures, etc. to be provided by RL&LL/WISCAT staff.

**Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):**

Continuous adaptation of WISCAT borrowing and lending parameters as needed in response to the COVID-19 progression.

	<b>ASSURANCES (cont'd)</b>	
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**Inservice Training**

- Wis. Stat. § 43.24(2)(e) Inservice training for participating public library personnel and trustees.

The Division interprets inservice training to incorporate a range of in-person and virtual continuing education opportunities.

**List ongoing activities related to this requirement.**

Member library directors have indicated that CE was not a priority service provided by the system. Therefore, the program budget was significantly decreased in 2015, and will remain at roughly the same level in 2021.

Provide or arrange for customized in-house training sessions for member library staff on topics related to the LARS shared automation system, OverDrive, online databases, and other emerging technologies.

Provide validation and record-keeping in support of the Wisconsin Public Librarian Certification law. Ensure that all member library directors maintain proper certification.

Participate in DLT meetings for system CE coordinators.

Provide orientation for new System Board members and for new directors of member libraries.

Highlight events and learning opportunities on the MCLS website and the system's Facebook page.

Distribute information about CE opportunities offered by other library systems and other related agencies, and provide links on the MCLS System web page to a variety of continuing education opportunities.

Invite library trustees to relevant workshops/webinars, and attempt to tailor at least one workshop per year specifically to the interests and needs of trustees.

MCLS will participate in the NEWI (Northeast Wisconsin Continuing Education Agreement), a multi-system contract with Winnefox for providing continuing education for library directors, library staff, and library trustees.

In addition, MCLS contributes to support the webinar conferences planned by other systems - Wild Wisconsin Winter Web Conference planned by Jamie Matczak at the Wisconsin Valley Library System and the Trustee Training Week planned by Jean Anderson at the South Central Library System.

**Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):**

LSTA funding will make both the Homelessness training provided by Ryan Dowd, as well as the security training provided by Infosec available to all participating MCLS member libraries throughout 2021.

**Identify the names and email addresses of continuing education staff employed by the system for continuing education services:**

Rebecca Schadrie: rschadrie@mcls.lib.wi.us

**If the system contracts with another system or entity to plan and conduct continuing education services, list that system or entity and provide a link to, or copy of, the current agreement:**

NEWI - CE coordination is provided by Joy Schwarz at the Winnefox Library System.

**Delivery and Communication**

- Wis. Stat. § 43.24 (2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

**List ongoing activities related to this requirement. For physical delivery reference resources, personnel, and vendors.**

Provide van delivery service five days per week (Monday through Friday) to all member libraries, and at least two times per week at both of the academic libraries that receive MCLS delivery service. The delivery route also includes stops to pick up materials returned at book drops located in the outlying areas of Hilbert and Valders.

Contract with the South Central Library System for statewide intersystem van delivery service four days a week.

Rent garage space to house the System van.

Use WISCAT-ILL or its successor and OCLC for interlibrary loan communications.

Provide direct Internet access for all MCLS member libraries.

	<b>ASSURANCES (cont'd)</b>	
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Provide updates for member libraries regarding system activities, continuing education opportunities, and library-related news.

Use email for communication and electronic delivery of information. MCLS provides email accounts for staff of participating member libraries.

MCLS facilitates web hosting services for participating member libraries through Bluehost.

Maintain an MCLS System website with information for member libraries and area libraries of all types.

Continue to revise, improve, expand the MCLS System website and Facebook page.

An agenda item addressing communication among the system and the member library directors will remain on the the agenda of the MCLS Directors' meetings.

Indicate new or priority activities relating to this requirement for the plan year (*if none, indicate so*):

Maintain MCLS delivery service to provide van delivery to all member libraries five days a week.

Maintain an MCLS System website with information for member libraries and area libraries of all types.

Additional meetings of LARS members will continue to be scheduled as COVID-19 update meetings; these meetings are conducted on an as-needed basis to address immediate changes needed to accommodate library services in light of COVID-19 mitigation strategies.

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#### Service Agreements

Wis. Stat. § 43.24(2)(g) Service agreements with all adjacent library systems.

The system will provide a copy of the agreements to the Division by January 15. The agreements with adjacent systems – including consulting agreements, consortium agreements, etc. – must include a list of all systems signing the agreement.

If the system is providing the service agreements through a publicly available webpage, provide the URL here:

If the system is providing the service agreements through a publicly available webpage, provide a brief description of the types and number of agreements here:

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#### Other Types of Libraries

Wis. Stat. § 43.24(2)(L) Cooperation and continuous planning with other types of libraries in the system area, which results in agreements with those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.

The system will have agreements with other types of libraries, or if the system participates in a cooperation agreement with a multitype organization to meet the purposes of this goal, there is established a clear link between the system and the individual members of the multitype organization. The system will provide a copy of the agreement with a list of all signing libraries to the Division by January 15.

If the system is providing the agreements with other types of libraries through a publicly available webpage, provide the URL here:

If the system is providing the agreements with other types of libraries through a publicly available webpage, provide a brief description of the types and number of agreements here:

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	<b>ASSURANCES (cont'd)</b>	
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**Library Technology and Resource Sharing Plan**

- Wis. Stat. § 43.24(2)(m) Planning with the division and with participating public libraries and other types of libraries in the area in regard to library technology and the sharing of resources. By January 1, 2000, and every fifth January 1 thereafter, the public library system shall submit to the division a written plan for library technology and the sharing of resources.
- The system will provide the current plan for library technology and resource sharing to the Division by January 1, 2021, if the system amended the plan since last submitting it to the Division or if the plan on file with the Division is no longer valid. See the [Library System Technology and Resource Sharing plan webpage](#) for the most current version of the system library technology and resource sharing plan.

If the system is providing the current technology and resource sharing plan through a publicly available webpage, provide the URL here:

Is the plan current and comprehensive for the technology and resource sharing services the system provides?

- Yes, the library system technology and resource sharing plan is current and comprehensive for the technology and resource sharing services the system provides.
- No, the library system technology and resource sharing plan is not current or comprehensive for the technology and resource sharing services the system provides or will provide.

If no, describe what the system has added, changed, or eliminated from the plan in effect (and describe how the changes were reviewed with member libraries and approved by the system board):

Indicate new or priority activities relating to this requirement for the plan year:

The current Technology and Resource Sharing plan will be in effect through 2024. The plan includes goals and objectives covering the following topics:

Internet/email safety for library staff, technology skills training for library staff, a comprehensive study of online resources including a scan for accessibility and a cost per use analysis, providing promotion and marketing of the resources and services provided by the member libraries, and the creation/adaptation of standardized policies and procedures for cataloging, circulation, and collection development as it relates to the ILS and resource sharing among our libraries.

While the above listed goals and objectives are still relevant, 2021 will have a targeted focus on providing additional online resources, Internet/device accessibility, and livestream programming for MCLS patrons.

**Professional Consultation**

- Wis. Stat. § 43.24(2)(h) Professional consultant services to participating public libraries.

Identify consultants, specific service areas, and related activities. If the consultant is employed by a member library, indicate the library and the consultant's title:

Rebecca Schadrie, System Director will provide:

Consulting services to member libraries, with System and/or Resource Library staff available to consult in areas of library administration and planning, collection development, reference and information, inclusive services and accessibility, technical services, automation and technology, adult services, young adult services, and youth services.

Referral of questions seeking additional advice from DLT or other sources when necessary, particularly in regard to legal issues.

Perform the duties of the System Youth Liaison, Specials Needs Consultant, as well as the Continuing Education Consultant. The Director will participate in statewide DLT meetings related to these services.

Maintenance of the System website and Facebook page to provide current and relevant information for member libraries and library trustees.

Maintenance and sharing of frequently requested information on topics such as library policies, legislation, open meetings law, planning, and copyright.

Consulting with member libraries and with both member counties on county library planning and county library budget requests. Convene at least one annual planning meeting per year in each county.

Continue to maintain a high level of consulting with the Manitowoc County and Calumet County Library Advisory Committees and the respective County Boards in regard to the County service plans, county funding, and county appointments to the MCLS

	<b>ASSURANCES (cont'd)</b>	
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Board and to local public library boards.

Margie Verhelst, ILS/IT Specialist will provide:

Assistance with all aspects of the functionality of the ILS - including Workflows modules such as cataloging and circulation, the online catalog, patron notifications, and all ILS reporting.

Assistance and maintenance of member library public PCs, peripherals such as self-check equipment, Internet service, software and online resources.

Purchasing of new PCs, software and peripherals.

Guidance on purchasing and assistance with implementing new technology at the member libraries.

Technical assistance for all submitted MCLS patron OverDrive support requests.

Support of technology related grants, such as Infosec Information Security Training.

Connie Griseto, Administrative Assistant will provide:

Assistance with delivery and interlibrary loan functions.

Billing information - accounts payable and accounts receivable.

Estimated costs payable to the system for member libraries during fiscal year budgeting process.

Planning and preparation for system meetings, workshops, and events.

Bookkeeping and payroll administration.

Indicate new or priority activities relating to this requirement for the plan year (if no change from current year, indicate *None*):

Implementation of the Infosec training modules.

Ongoing COVID-19 consultation provided as needed, and as conditions change and progress throughout 2021.

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**Inclusive Services**

Wis. Stat. § 43.24(2)(k) Promotion and facilitation of library service to users with special needs.

The Division interprets services to users with special needs as inclusive services. Inclusive library services are holistic, spanning library policies, collections, space, and services. Inclusive services reflect equity and accessibility for all members of the community, including services to individuals or groups for whom using the public library is difficult, limited, or minimized.

Indicate new or priority activities relating to this requirement for the plan year:

Promote and assist the member libraries in using/implementing the "Inclusive Services Assessment and Guide".

The Director will participate on a small committee of system directors and DPI staff to create resources for libraries regarding Black Lives Matter and similar human rights issues. The resulting resources will provide guidance and examples of how to handle such issues appropriately, with neutrality, at the public library level. The guiding principles will be taken from the ALA Bill of Rights and the DPI's Inclusive Services Statement.

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**Other Service Programs**

Wis. Stat. § 43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

List each "other" service program individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

OTHER SERVICE PROGRAMS - Collection Development

Ongoing

Continue to collect fees for Wisconsin Public Library Consortium (WPLC) membership and continue to gain access to electronic

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	<b>ASSURANCES (cont'd)</b>	
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books, digital audio books and other services through the WPLC. Member libraries agreed to pay a proportional share of the annual charge to maintain membership in the WPLC that began in 2005. In addition, the member libraries of MCLS will be contributing a total of \$19,032 for the statewide e-content buying pool in 2021.

**New or Priority**

Provide or arrange for customized in-house training sessions for member library staff on topics related to Overdrive, e-Books and other collections related to new and emerging technologies.

The system and member libraries will evaluate all active online resources to determine accessibility, inclusivity, and acceptable levels of usage based on the cost for access.

System will manage/create purchase orders in the MCLS OverDrive Advantage account.

**OTHER SERVICE PROGRAMS - Services to Youth****Ongoing**

The MCLS Director continues to serve as the System's Youth Services Liaison to provide consulting assistance to member libraries, represent MCLS at state meetings, plan and facilitate youth-related events, and share youth-related information and learning opportunities with appropriate member library staff members.

Hold at least three meetings for youth services staff of member libraries to share information, plan for summer programs and the annual Battle of the Books event.

Provide a Summer Library Reading workshop that fits the needs of library staff that cater to both the youth and the teen age groups.

Produce and distribute brochures or bookmarks promoting summer library programs at MCLS member libraries.

Seek opportunities to collaborate with local school library program directors to increase resource sharing and public library awareness.

Continue to seek out funding to sustain and expand the Reach Out and Read programs and associated community partnerships in both counties.

Continue to seek out partnerships with local organizations that provide services to youth and their families.

**Administration**

- The system will not expend more than 20 percent of state aid received in the plan year for administration.
- The system will submit the 2020 system audit to the Division no later than September 30, 2021.

**Budget**

- The system completed and included the budget by service program category and fund source for the plan year ([see guidelines](#)).



**COLLABORATIVE ACTIVITIES**

Summary of Activities *Briefly describe collaborative activities with other libraries, public library systems, and other organizations. Exclude services and activities listed in the system's 2021 resource library contract.*

1. The system participates in the statewide WPLC OverDrive e-content purchasing pool.
2. NEWI - MCLS, NFLS, and OWLS will contract with the Winnefox Library System to assist MCLS, NFLS, and OWLS in planning and providing in-service training opportunities for MCLS, NFLS, and OWLS member library personnel and trustees between January and December of 2021.
3. Continuing Education - Programs offered cooperatively by systems throughout the state as well as collaboratively funding speakers and larger events such as the Wild Wisconsin Winter Web Conference and the Trustee Training Week.
4. Reach Out and Read - The system and member libraries collaborate with the following community partners to maintain and promote the Reach Out and Read program: Holy Family Memorial Pediatrics, Aurora Medical Center, Bellin Health, Prevea Health Center, Manitowoc County University of Wisconsin-Extension - Cooperative Extension, Calumet County University of Wisconsin-Extension - Cooperative Extension, Birth to 3 Program, Wisconsin Department of Health Services, Reach Out and Read Wisconsin Coalition, United Way Manitowoc County, Investing Early Coalition, Lakeshore CAP – Lakeshore Family Resources, Early Head Start, and Interstate Books4School.
5. MCLS and Monarch Library System are collaborating to provide an online collection of roughly 70 magazine titles.

*Cost Benefit For each activity above, list the activity name and estimated cost benefit realized.*

Activity	Amount
1. WPLC OverDrive e-content Buying Pool	\$1,274,222
2. NEWI Continuing Education Collaboration	\$20,000
3. Statewide Continuing Education Collaboration	\$7,250
4. Reach Out and Read Collaboration	\$10,000
5. RBDigital/OverDrive Online Magazine Collection with Monarch Library System	\$15,000
6.	
7.	
8.	

Cost Benefit For each activity above, list the activity name and estimated cost benefit realized.

Activity	Amount
9.	
10.	
<b>Cost Benefit Total</b>	<b>\$1,326,472</b>

<b>CERTIFICATION</b>
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**WE, THE UNDERSIGNED, CERTIFY** that to the best of our knowledge, the information provided in this document and any attachments is true and correct, and that the system will be in full compliance with all applicable provisions of Chapter 43 of the Wisconsin Statutes for the year **2021**.

Name of System Director <i>Rebecca Schadrin</i>	Signature of System Director ➤ <i>Rebecca Schadrin</i>	Date Signed Mo./Day/Yr. <i>10/9/20</i>
Name of System Board President <i>Raymond S. Mueller</i>	Signature of System Board President ➤ <i>Raymond S. Mueller</i>	Date Signed Mo./Day/Yr. <i>10/09/2020</i>

<b>FOR DPI USE LIBRARY SYSTEM PLAN APPROVAL</b>
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Pursuant to Wis. Statutes, the plan contained herein is: <input checked="" type="checkbox"/> Approved <input type="checkbox"/> Provisionally Approved See Comments. <input type="checkbox"/> Not Approved See Comments.	DLT Assistant Superintendent Signature ➤ <i>[Signature]</i>	Date Signed Mo./Day/Yr. 10/26/2020
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Comments

PUBLIC LIBRARY SYSTEM 2021 ANNUAL PROGRAM BUDGET					
Program	2021 Public Library System Aid	System Aid Carryover and Interest Earned	Other State and Federal Library Program Funds	All Other Income	Total
<b>Technology, Reference, and Interlibrary Loan*</b>					
1. Backup Reference	\$14,000				
2. Reference Referral / ILL	\$24,000				
3. Technology	\$166,402	\$3,798			
4.					
5. Electronic Resources					
<b>Program Total</b>	<b>\$204,402</b>	<b>\$3,798</b>	<b>\$0</b>	<b>\$0</b>	<b>\$208,200</b>
<b>Continuing Education and Consulting Service*</b>					
1. Continuing Education	\$4,000				
2. Consulting	\$6,000				
<b>Program Total</b>	<b>\$10,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$10,000</b>
<b>Delivery Services</b>	<b>\$45,000</b>				<b>\$45,000</b>
<b>Inclusive Services</b>	<b>\$1,000</b>				<b>\$1,000</b>
<b>Library Collection Development</b>	<b>\$11,000</b>				<b>\$11,000</b>
<b>Direct Payment to Members for Nonresident Access</b>				<b>\$1,052,406</b>	<b>\$1,052,406</b>
<b>Direct Nonresident Access Payments Across System Borders</b>				<b>\$605,466</b>	<b>\$605,466</b>
<b>Youth Services</b>	<b>\$7,000</b>				<b>\$7,000</b>
<b>Public Information</b>	<b>\$500</b>				<b>\$500</b>
<b>Administration</b>	<b>\$54,000</b>				<b>\$54,000</b>
<b>Subtotal</b>	<b>\$118,500</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,657,872</b>	<b>\$1,776,372</b>
<b>Other System Programs</b>					
1.					\$0
2.					\$0
<b>Program Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Grand Totals</b>	<b>\$332,902</b>	<b>\$3,798</b>	<b>\$0</b>	<b>\$1,657,872</b>	<b>\$1,994,572</b>

\* These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1. Line 5 is reserved for the amounts budgeted for electronic resources (see program budget guidelines).