3 ways to connect audio

1. Connect via computer; talk and listen through your computer’s microphone and speakers. *You must have a microphone, either in/connected to your computer or on a headset, in order to connect via computer.*

2. Call the meeting; talk and listen on your phone

3. The meeting calls your phone; talk and listen on your phone
Hi everyone, thanks for joining us today. I’m Gail Murray, WISCAT Technical Coordinator. I’m here with Christine Barth and Elizabeth Neuman. We have a fairly short agenda today, but some items in particular may take awhile. That said, like most WISCAT user group meetings, we probably won’t use the full hour. The first portion -- the part here where we’re going through slides -- will be recorded and will be made available later.
Here’s our agenda for the meeting. First we’ll go over WISCAT news. After that, Licensing, our Auto-Graphics SHAREit User Group virtual Conference Recap, and then demos and Q&A at the end where we’ll stop recording and take questions.
So, we’ll start right off with some general WISCAT News. First up, Arrowhead recently announced that they are moving to the SHARE consortium, joining Lakeshores and Kenosha. We’ll be working behind the scenes with the folks who manage SHARE to make sure things happen smoothly with regard to the WISCAT side of things, but just wanted to give a heads up about that.

Next up, some information about our web conferencing platform, GlobalMeet, which I’ll move to the next slide for...
We were so excited to share with you last meeting that we had a new web conferencing platform. Which is true, we do, but while some aspects of it were more user friendly than GlobalMeet, it turned out to be more difficult to connect to audio than GlobalMeet as it had fewer options and more restrictions. That said, we did recently figure out a key piece that was keeping GlobalMeet from working well for a lot of us. If you want to connect using your computer audio as opposed to over the phone, you *need* to have a microphone enabled, whether it's built into your computer, or is an external microphone, like one in a headset. See option 2 in the image above, which you likely also saw as you joined the session just a bit ago.

If you don’t have a microphone enabled, you won’t be able to hear the audio. We know this doesn’t make a ton of sense for sessions like these where we generally keep everyone muted, but it’s something we can’t change on our end. You’ll need to connect either by calling in, or by having the program call you -- options 1 and 3 in the image above. I know everyone on this call right now who can hear me has successfully connected, so you’re not really the primary audience for this information, but we did send out this info in our user group meeting reminders, and updated the instructions on how to join, which you can see above, so hopefully now that we figured out this quirk, it will be a little easier for everyone to connect.
Next, documentation changes. During the last user group meeting, we brought up the possibility of moving documentation from the WISCAT website into a more easily accessible spot. We have been researching a few different ways to do this on our end, and checking in with our records management people at DPI, and we’ll be adding in a documentation link to everyone’s accounts early next week -- this is your super exciting sneak peek! You can see in the screenshot above on the left that it will appear right alongside the WISCAT Support link, and it will bring you to a Google Folder that contains all available WISCAT documentation, and you can see a snippet on the right there. With this new Google Folder, all documentation will be in one place, easily accessible from within your WISCAT account, and you can be sure that you’re accessing the most up to date version of each document. You DON’T need a Google account to access these -- they’re available on the open web. We’ve organized the documents by category, and the categories include Cataloging, How To, ILL, meaning things like, what to do if you receive the wrong item, ILL guidelines, and so on… and then Release Notes, and Searching.
Next up, Licensing. In years past, we’ve gotten started with the licensing process earlier in October. There’s been a bit of a delay this year as we’re working with the DPI business office and our web developers here to modify the process so that it’s hopefully an easier and faster process on all sides. We’ll send out more information once the licensing period begins in the coming weeks. The license period will once again be from January to December, and will be $200 per library location, so no changes there.
And, back in mid-September, several of us on the WISCAT team attended the virtual SHAREit User Group Conference. Attendees were from other states or consortia -- people who manage the platform at the consortial level. It was good to connect with them and hear what everyone is up to and how they're using SHAREit. We also heard a lot from the vendor, of course -- Auto-Graphics. One big piece of news is that a new version of the platform will be released, now scheduled for release in late 2018. They are still in the early stages of getting it together, but they did share some screenshots of the beta site, which I'm sharing here. As you can see, it’s the ILL request form, with a much more modern look and feel. Again, it won’t ultimately be exactly like this, it just is meant to give an idea of the direction things will be moving.
So, now that you have a little idea of the new look and feel, these are the main goals of the new version -- increased security, including end-to-end encryption, improved scalability, with more faceting and configuration options, and improved performance, which will include a new search engine. We'll be sure to share out necessary info with you as we get it, but this is just the very first look we've had at the new version. In this next slide, Elizabeth Neuman will be sharing one of her highlights from the virtual conference. Take it away, Elizabeth!
Z39.50 catalog connections

- Renewed commitment to share ILS configuration best practices

- For example, a bug in Innovative catalogs & All Headings searches was discovered by an Indiana SHAREit customer and shared with RL&LL

WISCAT is a hybrid system containing both the Union catalog and many remote Z39.50 connections. RL&LL staff configure each remote connection and while portions are specific to a library system or library, there are many shared attributes within an ILS vendor platform. The SHAREit customers have reconfirmed an interest in sharing these common settings so everyone benefits and no one state is reinventing the wheel. We have already seen how a more open communication has helped our Wisconsin libraries.