Hi everyone, thanks for joining us today. I’m Ben Miller, assistant director of Resources for Libraries and Lifelong Learning. I’m here with Christine Barth, Elizabeth Neuman, and Gail Murray. We have a fairly short agenda today, but some items in particular may take awhile. That said, like most WISCAT user group meetings, we probably won’t use the full hour. The first portion -- the part here where we’re going through slides -- will be recorded and will be made available later.
For our agenda today, we’ll be going over some general WISCAT news and housekeeping stuff, then the notes on the July 11th Auto-Graphics update. After that, we’ll talk about multi-copy requests, and finally, documentation and FAQ needs, followed by questions. Feel free to enter questions in the chat during this first bit so you don’t forget them and we’ll answer them at the end.
For our news, as you’re probably aware, we’ve had some staff changes in the past months. Vickie Long, our longtime WISCAT technical guru, retired back in March. Gail Murray is the new WISCAT Technical Coordinator as of about a month ago. (Hi everyone!). You’ll be hearing more from Gail a bit later. Pat Stutz, who worked to refer ILL requests here, retired in May. Prior to that Christine Tiedje, another member of the ILL team who worked to refer requests, transferred to another position within the Department of Public Instruction. We are currently assessing our internal staffing and will potentially be recruiting for a position on our team in the near future, so stay tuned and keep an eye on wisc.jobs and the Library Classified Google Community.

Next up, GlobalMeet/Skype news -- this will be our last meeting using the GlobalMeet platform. The agency now has access to Skype for Business, which will be easier to use, and includes more and better options. We’ll be sure to send out lots of helpful training info on Skype before our next user group meeting, but we’re excited to make the change.

Finally, if you need any assistance with WISCAT at all and were used to sending emails to Vickie directly, we now asking that you submit them via our online support form or send them to our shared inbox - dpirllill@dpi.wi.gov. This way, the appropriate person from the team can respond, and if one person is out, your message won’t languish until they get back.
The easiest way to get help is to use the link from your own WISCAT. Every library should have a WISCAT Support Form link available when they log in. Feel free to ask questions, report issues, or even send us your success stories if you want. Our support form allows you to upload a file, so if you’re able to grab a screenshot, please include it. That will help us troubleshoot your problem more quickly and efficiently.

Now I’ll turn it over to Gail who will lead the discussion on the recent update.
Hi everyone. We wanted to take some time to go through each of the enhancements and changes that came out of the July 11th Auto-Graphics update. Some of them turned out to be bigger changes than we initially imagined, and one of them we unfortunately left off our release notes that were shared out -- that last one in the list there, changes to tablesorter. Our apologies for leaving that one off. For every update, we go through the release notes provided to us from Auto-Graphics and figure out which updates will have an impact on WISCAT users, and then we make our own version of release notes, so that we aren’t sharing out lots of information that doesn’t apply at all to our particular setup here in Wisconsin. So, our apologies for mistakenly leaving the changes to the tablesorter off of the release notes we put together. We’ll go over that one last, and we’re happy to take questions once we’ve gone over each of the changes.
Participant Record Helps

So, first up is Participant Record Helps. These, just like the name suggests, are only on the participant record. Wherever you see a question mark, indicated by the yellow bubble with the number 1 there, you can click on it to get a short description of what that field really means, what’s being asked of you for each section, or what effect changes in that section will have. If you click on More Information in the help text, shown here by yellow bubble number 2, you’ll be brought to the Auto-Graphics document that best addresses that topic. So see here, if I click on More Information....
I'm brought to the ILL Admin User Guide, Chapter 6, Maintaining Participant Records. So if I need any further info than what's listed in the help text, I can come here and find what I need.
Next up, there’s a new feature that will disable NCIP messaging for blank requests and availability checking. Previously, we would see error messages when sending blank requests to NCIP libraries because in order for NCIP to function, a request has to refer to a specific record, which wouldn’t exist with a blank request. This new feature disables NCIP messaging for blank requests, so that they can actually make it over to NCIP libraries without skipping over them. We’re working with AG to try and get this rolled out to all NCIP libraries without it having to be manually configured by each library. So stay tuned and we’ll share out whether that has happened. And just to be clear if it wasn’t already, this function is only for use in NCIP libraries.
Blank request reminder!

Blank requests should only be used in 4 scenarios:

- Photocopy requests
- Microfilm
- No record
- Book kits

OK, and I know we said we’d just be going over the update for now, but let’s pause from our AG release notes for a second and, since we’re already talking about blank requests, let’s go over the scenarios blank requests can be used in. This is just a reminder PSA, and I’m sure it’s familiar to many of you. There are only 4 situations where you should be sending through blank requests: for photocopies of serials, for Microfilm, if a bibrecord for an item doesn’t exist, and if you’re requesting a book kit. That’s it! Ok, now back to the update...
There is now an option to set up patron self-registration. Unfortunately I did some testing and it isn’t working as intended right now, but I’ll tell you how it *will* work, when it *does* actually work. There will be some configuration on the library’s end -- this is one part that’s still unclear to us, as the release notes don’t seem to address all the steps needed for configuration. Once it *is* configured, the option will appear on the login page to click on “Don’t have a library card?” -- which will bring users to a form they can fill out to self-register. The *form* is *also* not working as intended right now, so once that’s all fixed by AG we’ll send out more information on this feature -- how to configure it, and what the process is like on the patron end. In the meantime, just know that this option will soon be functional, if you do decide to go that route.
OK, next AG update: A Caution notice now displays, warning you if you're about to change the status of requests across multiple pages. This shows up on the Status pages in the Request Manager. Previously, this option only changed the status of requests on the page you were viewing, so be aware of that.
Next, the Type Ahead feature can now be turned on and off. Some people really love the type ahead feature, others are really not into it. So if you’d like to turn it off, or toggle it back and forth for some reason, now you have the option to do that from Search Options under UX Admin. You can see this setting is checked for both patrons and staff, which means it’s turned on.
Alright, next are the changes to tablesorter. This is the one we goofed on and didn’t include in our update notes -- again, sorry about that. This turned out to be a pretty big change, and there are some bugs that are affecting the functionality of the new tables, so I’ll go over all that. This new tablesorter functionality pushed out updates to most ILL admin pages, and some lesser-used admin pages as well. The first new features we’ll go over are in the top yellow row -- you can use those arrows to move around from page to page, if there are multiple pages. The inner arrows go to the previous or next page, and the outer arrows jump to the very first or very last pages. You can also choose the exact number page you’d like to go to from the drop down on the left, and from the drop down on the right you can select how many items display on the page. And for the next change in the lower yellow row, previously there was a link for each letter of the alphabet and you could click the b, for example, to go to all titles beginning with b. Now, you can just start typing in the box below each column and it’ll pull up all items beginning with those letters or numbers. Just as a heads up, it’s only searching what each entry begins with, so if I search for “north lake” in the lender column nothing will come up -- it has to be what the field starts with, so I’d need to type in 19AD to get that to display.

A couple bugs that have come up in the tablesorter -- there’s a Category column that shouldn’t be displaying on the borrower’s pending list, that’s the blue column on the left here, and it’s causing a lot of confusion as it doesn’t actually reflect how the request was created. You can select the gear icon, highlighted in red there on the right, to hide that column for now, before AG pushes out a release to remove that column completely from view. There’s also another random column highlighted in blue.
on the right that you might have seen -- it’s mysteriously named the “ccc” column --
this one is also going away. Another issue, if you paste something really long into one
of the search boxes, like a long title, nothing will come up. For now, if you’re working
with a long title, make sure to truncate it in that search box if it seems like it should be
coming up in your list but isn’t. Auto Graphics is planning on doing a bug fix release
that should take care of both of these problems and any that were mentioned on
earlier update slides. We don’t have a date or time for this yet but they said it should
happen by the end of August. They’ve also fielded several concerns about some
columns that went away in the tablesoriter, so they will be adding some back in, like
last status change date.
Alright, now that we’ve gone over the update, let us know what questions you all have, either in the chat or on audio if you’re connected.