

RESPONDING TO AN EMAIL NOTIFICATION VIA DPI SWN APP:

1. DPI will send an email notification regarding a food-safety hold or recall using the Send Word Now (SWN) app provided by USDA. See sample email notice below:

FROM: Wisconsin U.S.D.A Foods Program

This is only a test of the Wisconsin U.S.D.A. Foods recall notification system.


Confirm receipt by clicking on the email "Reply" button (the email address you are replying to will start with PHX-gwb@...). Enter the number 1 in the body of your reply email. Do not include anything before the number.
1: Yes, I received the notice.


The sender provided the following contact information.
Sender's Name: Wisconsin U.S.D.A Foods Program

SWNGWB(4102637721)




2. Using your email reply button: - follow instructions below:

 Send

To... PHX-gwb@sendwordnow.com  This will be pre-filled because you are simply replying to the email.

Cc... #1

Subject RE: TEST2: Wisconsin U.S.D.A. Foods Notification System

1  Type-in 1 ONLY. By typing the number 1, the server will convert "1" to: Yes, I received the notice. #2

From: Wisconsin U.S.D.A Foods Program [mailto:PHX-gwb@sendwordnow.com]
Sent: Thursday, November 12, 2015 11:09 AM
To: Ante, Antonio D. DPI <Antonio.Ante@dpi.wi.gov>
Subject: TEST2: Wisconsin U.S.D.A. Foods Notification System
Importance: High

#3 Press on your email "Send" button. You're done. Additional information related to a recall will be sent via a separate email or phone call.

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1: Yes, I received the notice.

The sender provided the following contact information.
Sender's Name: Wisconsin U.S.D.A Foods Program