





SCHOOL NUTRITION PROGRAMS

Wisconsin Department of Public Instruction (DPI) School Nutrition Team (SNT)

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Special Milk Program Online Contract Manual

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Wisconsin Department of Public Instruction
Jill K. Underly, PhD, State Superintendent
Madison, Wisconsin

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New Agencies

If you do not have a six-digit agency code provided by the School Nutrition Team at DPI, and this is your first time entering a contract for School Nutrition Programs, please follow these instructions:

- 1. New agencies will be contacted by a DPI School Nutrition Team Program Consultant and provided a *temporary* agency code and a temporary password. (If you are not contacted, see the last page of this manual for contact information.
- 2. Follow the instructions in the rest of this manual. Use this temporary agency code and the temporary password to log-in.

Special notes for new agencies:

- a. For **Schedule A**, you will need to enter *all* schools in your School Food Authority (SFA), including any that do not operate the Special Milk Program but are listed as schools in the <u>Wisconsin School Directory</u>.
- b. If you are a private SFA, or a Residential Child Care Institution (RCCI), you will need to complete the **Federal Awards Expended** screen. You will need to know the amount of federal funding you have received undervarious programs. If you have nothing to report, please enterzeroes (0) to continue.
- c. If you have questions while entering your contract for the first time, please call the School Nutrition Team at 608-267-9228 and ask for your Nutrition Program Consultant.
- 3. If you need to make changes to your contract between the time that you enter it and the time that a consultant begins to approve it, you may continue to access the site using your temporary agency code and temporary password. Your contract will be locked for editing once the consultant begins reviewing it. You will not be able to make any changes unless you contact the consultant to unlock it, or the contract is approved.
- 4. Once your contract is approved, you will receive an email notification with a *permanent* agency code and a *permanent* password. At that point, you will **no longer** be able to use the temporary log-in information. Using your *permanent* log-in information, you will be able to access the site and view or modify your contract at any time.

Note: If you make changes to your contract during the school year, please contact the consultant to re-approve your contract.

Note to All Agencies

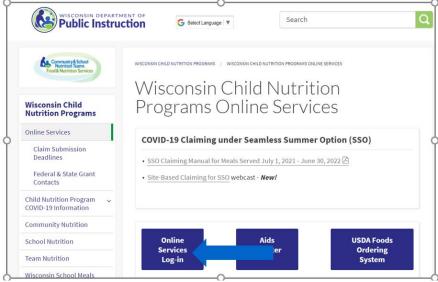
Prior to completing your online contract, read through the Permanent Agreement/Policy Statement for the Special Milk Program-School Agencies. Under the section titled "The School Food Authority Agrees to", it is important to note number 12, which refers to FNS Instruction 113-

Entering the Wisconsin Child Nutrition Programs Online Services

1. Go to the Wisconsin Department of Public Instruction (DPI) Child Nutrition Programs webpage dpi.wi.gov/nutrition. Clickon Online Services on the left navigation bar, which will bring you to the Online Services webpage.

2. On the Online Service page, <u>dpi.wi.gov/nutrition/online-services</u>, click the *Online Services*

Log-in button to access your contract and submit claims for reimbursement.



Tip: Bookmark the Wisconsin Child Nutrition Online Services Webpage dpi.wi.gov/nutrition/online-services.

Online Services is where agencies update their contract, submit claims, submit reports, and access information about their agency.

For the online version of this Instruction Manual, go to the School Nutrition homepage, click on " $\underline{\text{Milk Program}}$ ", click on " $\underline{\text{Special Milk Program}}$ ", scroll down to the section titled "For SFAs participating in SMP only". After clicking the down arrow, scroll to the SMP-only Contract section which includes the $\underline{\text{SMP-only Contract Manual}}$ and $\underline{\text{Permanent Agreement/Policy Statement}}$.

3. After clicking on the "Online Services Log-in" button on the left of this screen, this is the Online Services log in screen.



Do not bookmark this webpage. If you wish to bookmark, please go back to Step 2 and bookmark that.

- 4. Enter your **Agency Code** This is your six-digit agency code.
 - a. Do not use hyphens use only the numerals in the agency code.
 - b. Do not enter leading zeroes: For example, if your agency code is "012345", only enter "12345".
- 5. Enter your agency-specific **Password**; this is the password assigned to you by the DPI for ordering commodities, claiming reimbursement, and contract purposes. If you have forgotten this password, please see the section Troubleshooting at the end of this document.
- 6. Click the "Login" button.

NOTES:

Time limit on entering data – A timer starts from the moment you log in. If no activity occurs for 30 minutes, you will receive an error message and need to return to themain "Log In" screen. Anymovement on a page at all (such as going from one screen to another or moving to another entry field on the same page) will reset the 30- minute timer.

Once you are logged in, a menu of options will appear at the top of the screen.

If your agency participates in the National School Lunch Program (NSLP), you need to exit this contract, and complete the Special Milk Program (SMP) contract as part of your NSLP contract.

How to Navigate the System Sample Screen 4-List of Programs

On this screen, the menu bar has the following options:



- Home-Day Care: For home daycare providers only.
- School Nutrition Program: For school agencies participating in School Nutrition Programs.
- Community Nutrition Program: For agencies participating in the Child and Adult Care Food Program (CACFP).
- Summer Food Program: For agencies participating in in the Summer Foodservice Program (SFSP).
- Special Milk Program: For agencies (school or non-school) participating in the Special Milk Program (SMP).
- Review: For CACFP users.
- Other Services: This button links to the Unique Entity ID (SAM) number entry page for agencies new to the DPI Child Nutrition Programs.
- Logout: This is where you can click, at any page on the website to logout of your account. Be sure to click Logout every time you exit Online Services.

1. Click the button on the blue bartitled "Special Milk Program".



On this screen, you can see the following menu options:

Claim Reimbursement - Use to enter Special Milk Program reimbursement claims, revise unpaid claims and review paid claims for all programs from this link. (Instructions for claims are in the SMP Claim Manual).

Contract – Use to access the school contract information to view, update, and submit contract changes.

2. Click on "Contract" on the right of the yellow menu options.



3. Click on "Enter-Modify Contract" in the green menu options.

Clicking on "Enter-Modify Contract" will bring you to the first screen where you enter or update information for your contract.

Clicking on "View Approved Contract" does not allow you to update or submit an Application/Contract. You will only be able to view and print the contract

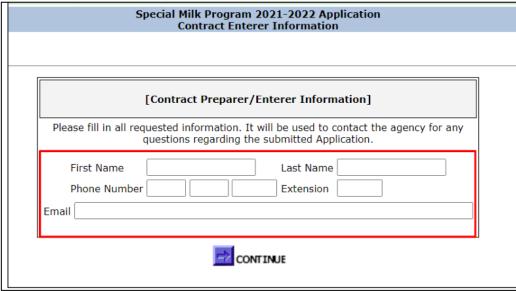
Entering the Special Milk Program Contract

To print your contract, you will need to print each screen, either as you go through and enter the information, or by logging in again and going through and printing each screen.

Contract Preparer/Enterer

You will need to fill out this information **each time** you enter the contract to help DPI track changes made to the contract. An email address for the Contract Preparer is required.

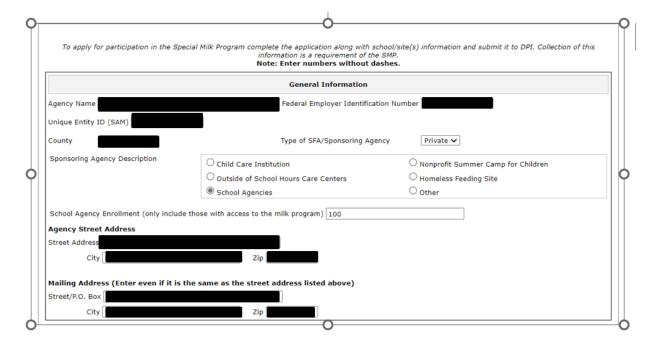
Note: When entering phone number, phone extensions, do not enter any symbols (such as -, (), or /). Enter numerals only. If there is no phone extension, leave the field blank.



When you have finished entering the information, click the "Continue" button at the bottom of the page.

General Information

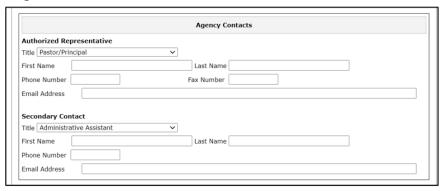
Note: All fields must be completed.



Part 1: General Information

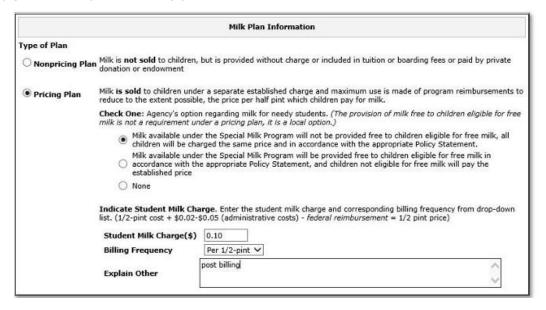
- 1. **Agency Name**: This is the name of the agency that is contracting with DPI. If you have multiple locations (sites), this will be the name of the organization that runs all of the different sites.
- 2. **Federal Employer Identification Number (FEIN)**: Enter the agency's Federal Employee Identification Number.
- 3. **Unique Entity ID (SAM):** The Unique Entity ID (UEI) is a unique alpha-numeric ID issued by the System for Award Management (SAM.gov). It is used to do business with the U.S. Government. School Food Authorities (SFAs) that participate in the USDA Child Nutrition Programs must have a UEI to receive reimbursement payments for meals served in the programs.
- 4. County: Select the county your agency resides in.
- 5. **Type of SFA/Sponsoring Agency**: Please select whether your agency is public or private.
- 6. **Sponsoring Agency Description**: Select School Agencies.
- 7. **School Agency Enrollment**: Only include those with access to the milk program.
- 8. **Agency Street Address:** Enter the street address for the agency, *not* a POBox.
- 9. **Mailing Address:** Enter the mailing address to be used for DPI mailings. You must enter this, even if it is the same as the agency address. You may use a P.O Box in this field.

Part 2: Agency Contacts

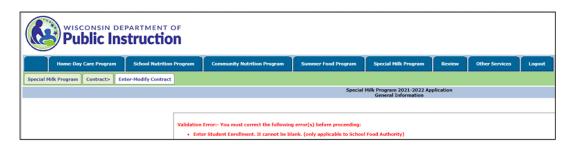


- 1. **Authorized Representative**: The authorized representative of your agency is the person who is authorized to make this contract with DPI. This person must list an email address.
- 2. **Secondary Contact**: Please list the person who enters the monthly Special Milk Program claims for reimbursement.

Part 3: Milk Plan Information



- 1. This section is where you will select which pricing plan your agency will use.
 - a. **Non-Pricing Plan:** Select this plan if you do not charge students for milk (either milk is provided for free, or it is included in tuition.
 - b. **Pricing Plan:** Select this option if you charge students for milk. If you select this option, you will then need to select an option regarding free milk to eligible students.
 - i. **Pricing Plan without Free Milk:** Choose this option if you will **not** be providing free milk to eligible children. Select: Milk available under the Special Milk Program will not be provided free to children eligible for free milk; all children will be charged the same price on the Policy Statement.
 - ii. **Pricing Plan with Free Milk Option**: Choose this option if you **will** be providing free milk to eligible children (which requires the collection and determination of applications. Select: *Milk available under the Special Milk Program will be provided free to children eligible for free milk in accordance with the Policy Statement, and children not eligible for free milk will pay the established price.*
 - Indicate Student Milk Charge: If you operate a Pricing Plan, enter the student milk charge
 and corresponding billing frequency from the drop-down list. This is the student milk
 charge, NOT the SFA's average net-dairy cost per half-pint.
 - 3. When you have entered information in all the fields, click the "Continue" button. If any information is missing, you will be returned to the page with a "Validation Error" the errorwilllistwhatinformationismissing.



Policy Statement

Note: This screen has four (4) sections. If you do **not** offer free milk to eligible students, **only fill out Section 1**. If you **do** offer free milk to eligible students, you will need to **fill out Sections 2**, **3**, and **4**.

Section 1: Milk Accountability Statement

Please skip this section and proceed to page 13 of this manual if you offer free milk to eligible students (participate in the Pricing Plan with Free Milk Option).

For agencies operating the Non-Pricing Plan or Pricing Plan without free milk: Complete section 1, then scroll to the bottom of the screen and click "Continue." Please skip to page 14 of this manual, section Schedule A—Participating Sites, to continue with the instructions.

In the applicable box, please describe the procedures your agency uses to count the number of milks served each day, and to maintain records of the number of milks served. This count must be taken at the **point of service**. Please note where the point of service is located, who is responsible for obtaining counts at the point of service, how counts are processed for the claim for reimbursement and how money is collected (if applicable).

Note: Only fill out the grade levels that your agency operates the SMP. The other grade levels should be left blank.

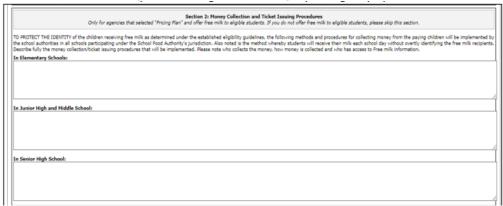
| Special Milk Program 2021-2022 Application Policy Statement | |
|--|---|
| | |
| For agencies who selected | Section 1: Milk Accountability System ed EITHER "Non-Pricing Plan" or "Pricing Plan" with NO free milk option (all students pay the same fee). If you offer free milk to eligible students, please skip this section. |
| procedures will be used to claims. Records based on Describe fully the procedur | DAILY COUNT of all milk served in the Special Milk Program, the following record keeping methods and obtain the number of half-pints of milk served to students as reported on the monthly reimbursement or enrollment or attendance are not acceptable. es used to obtain a daily point of service milk count and to maintain such records at each school. Plea vice is located, who is responsible for obtaining counts at the point of service, how counts are processes. |
| | ment and how money is collected (if applicable). |
| | |
| In Junior High and Midd | le School: |
| In Senior High School: | |
| | |

Section 2: Money Collection and Ticket Issuing Procedures

Only for agencies that selected "Pricing Plan" and offer free milk to eligible students. Please skip this section if you do not offer free milk to eligible students.

For each grade level, please describe how the agency protects the identity of children eligible for free milk, and the procedures for students to pay for their milk without overtly identifying students who are eligible for free milk. Note who collects the money, how money is collected and who has access to Free milk information.

Note: Only fill out the grade levels that your agency operates the SMP.



Section 3: Milk Accountability Procedures

Only for agencies that selected "Pricing Plan" and offer free milk to eligible students. Please skip this section if you do not offer free milk to eligible students.

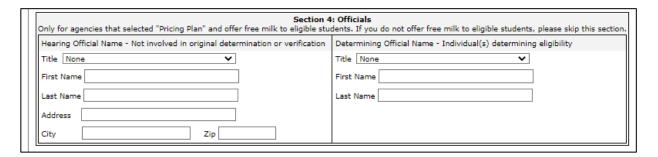
For each grade level, please describe the procedures your agency uses to count the number of milks served each day, to maintain records of these counts, and for recording the number of milks served both to students paying full price and students receiving free milk. The count must be taken at **point of service** and cannot overtly identify children who receive free milk. Note where the point of service is located, who is responsible for obtaining the counts at the point of service, how counts are processed for the claim for reimbursement, and how money is collected (if applicable).

| Section 3: Milk Accountability Procedures Only for agencies that selected "Pricing Plan" and offer free milk to eligible students. If you do not offer free milk to eligible students, please skip this section. |
|---|
| TO ENSURE AN ACCURATE DAILY COUNT of all milk actually served in the Special Milk Program, the following recordiceping methods and procedures will be used to substantiate the number of half-pints of milk served to students paying or receiving milk free each day. (Counts obtained from ticket sales or a free milk count based on the number of approved needy applications are not acceptable methods for obtaining actual milk consumption records for reimbursement claims.) |
| Describe fully the procedures used to obtain and maintain an accurate daily point of service count of milk served to students paying the full price and those receiving free milk. Please note where the point of service is located, who is responsible for obtaining the counts at the point of service, how counts are processed for the claim for reimbursement, and how money is collected (if applicable). |
| In Elementary Schools: |
| In Junior High and Middle School: |
| |
| In Senior High School: |
| |
| |

Section 4: Officials

Only fill out this section if your agency operates the Pricing Plan with free milk.

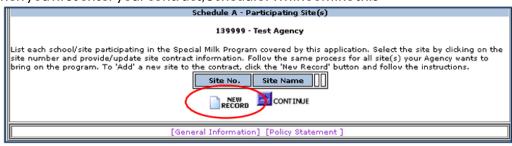
- 1. **Hearing Official** may be called upon to hear possible complaints or appeals on application determination or possible discrimination in the operations of the program. The Hearing Official should not be a subordinate of the personserving as the Determining Official. The Hearing Official may not be the same person as the Determining Official.
- 2. **Determining Official** reviews the initial free milk applications, determines if the students are eligible for free milk, and notifies the household of the determination.



Once you have updated all of your agency's information, click the "Continue" button.

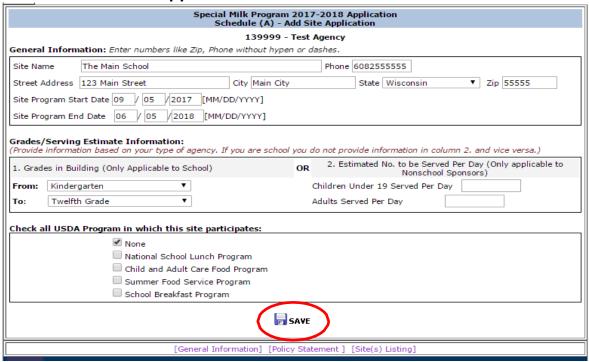
Schedule A-Participating Site(s)

- 1. You will need to enter details about each site in the agency that participates in the Special Milk Program.
- 2. When you first enter your contract, Schedule A will look like this



- 3. Select "New Record" to enter your first site. If this is your first time entering your contract online, none of the data fields will be filled. If your agency is not new the information carries over and it can be modified. If you serve milk at another location, please add that site by clicking "New Record."
- 4. If you are returning to edit your contract, the information you had previously entered will be saved. Click on either the "Site No." or "Site Name" hyperlink to review and/or update

Schedule A - Site Application



- 1. **General Information:** Enter the information for this site of your agency. Enter the start and end dates for the program *for this site*. You will enter each site separately.
- 2. **Grades/Serving Estimate Information:** In Column 1, select the grade levels in this site location and the estimated number of children to be served. Leave Column 2 blank.
- 3. Other USDA programs: Select any other programs that this site participates in.
- 4. If your agency participates in the National School Lunch Program (NSLP), you need to exit this contract, and complete your Special Milk Program (SMP) contract as part of your NSLP contract.
- 5. Once you have finished filling in the information on this page, click the "Save" button. This will return you to **Schedule A-Participating Site(s)**, where you will now see a list of the sites you entered:



- 6. **Additional Sites**: If your agency has more than one site, you will need to repeat this process for each site.
- 7. **Deleting a Site**: If you need to delete a site (for example, if one site has closed), click on the name of the site to access it, and then click the "Delete" button at the bottom of the page.
- 8. When you have entered all your sites, click the "Continue" button at the bottom of Schedule A-Participating Site(s). This will bring you to Certification and Agreement Certification.
- 9. Your contract is not submitted to DPI until you click on "Submit Contract" button on the last screen. To submit your contract to DPI, you <u>must</u> click "Continue" though the entire contract and click on "Submit" at the end. If you logout or close the website without clicking "Submit" your contract will remain open for editing, and DPI will not be able to review or approve it.

Contract and Agreement Certification

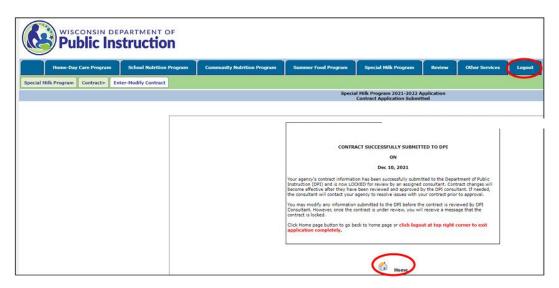
At the Certification, you are asked to agree that the information in your contract is truthful and in compliance with federal regulations, as stated in the <u>permanent agreement</u>, located on the Certification page under the "For School Food Authority" heading.

If you agree, you will need to check the box that says "I agree to Certification", and then you are ready to submit your contract by clicking on "Submit".



Contract Application Submitted

Once you have clicked "Submit," you will receive a Confirmation screen that will look like this:



- 1. Click "Home" to return to the Menufor further modifications.
- 2. Clickontheblue "Logout" buttonatthetoprightto exitthe FNS system.
- 3. At any point (until DPI begins approving your contract), you may log-in and update your contract. Once your contract is approved, you may also make changes to your contract at any point during the school year.

Make sure you follow the contract through until the end and submit it to DPI; otherwise, changes will not be saved.

Please contact a consultant if you modify your contract after it has been approved.

Troubleshooting

- 1. If you forget your password: Contact Jacque Darrow at 608-267-9134 or jacqueline.darrow@dpi.wi.gov
- 2. **To change your password**: Contact: Jacque Darrow at 608-267-9134 or <u>jacqueline.darrow@dpi.wi.gov.</u> Changing this password will change the password for all related child nutrition applications including claims for reimbursement, contract access, etc. If you change your agency's password, you will need to notify other staff in your agency who need to use those functions of the new password.
- 3. **To return to a prior page/screen**, click on one of the links at the bottom of the screen. Thename of the link will tell you what screen you will go to. These links are in a horizontal row at the bottom of the screen and are a **different color** than the regular printing on the entrypages. If you click on the "Back" icon at the top of the screen, your data will *not* be saved from the screen you are currently on.
- 4. **To print your contract**, you will need to print each screen, either as you go through and enter the information, or by logging in again and going through and printing each screen. **Remember** to print the Schedule Ainformation for each site.
- 5. **Exiting the program:** To exit the contract system, click the "**Logout**" button. This button is part of the blue bar at the top of the screen, on the far right.
- 6. **Prior to contacting DPI** with questions related to entering data on your contract, please be prepared to answer the following questions:
 - a. Whatisyouragencycode?
 - b. What information are youtrying to enter? (Example: "School Contract")
 - c. What screen are you viewing? (Example: "1st entry screen", "Schedule A", "School Specific Information")
 - d. What page(s) in this manual are you referring to? Page numbers are listed at the bottom-right of each manual page.
 - e. Besureyou have the manual with you when you call, so that you cannot e the answer to your question in the manual for future reference.
- 7. Making changes to your contract: You can access and update your contract online at any time. Remember to click the "Continue" or "Save" button at the bottom of each screen, and to submit the contract at the end of the process to make sure your updates will be sent to the School Nutrition Teamfor approval. Please contact a consultant to review your contract changes.
- 8. **Contacting the School Nutrition Team:** If you have questions concerning the SMP contract or regulations, please contact the Nutrition Program Consultants listed below.

Tanya Kirtz, Nutrition Program Consultant

Phone: 608-266-2410

Email: Tanya.kirtz@dpi.wi.gov

Alyssa Flores, Nutrition Program Consultant

Phone: 608-266-1046

Email: Alyssa.Flores@dpi.wi.gov

USDA Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

- 2. fax:
 - (833) 256-1665 or (202) 690-7442; or
- 3. **email:**

program.intake@usda.gov

This institution is an equal opportunity provider.