## Workaround - Blank PDF of the PTP I-8 form when using Google Chrome

Let your local IT staff know you are having problems with viewing PDFs in Chrome. An update to Chrome's PDF viewer has created this problem.

If you want or need to continue using Chrome instead of using Internet Explorer or Firefox, you can either:

- choose to open the PDF in the PDF reader installed on your computer OR
- Disable the PDF Viewer in Chrome and always open PDFs in the PDF reader installed on your computer.

Click the View/Print PTP link from the Completion page or the PTP record from the Submitted report or Student History report. The PDF of the PTP I-8 form is downloaded, as indicated by the circled area below.

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School: Jack Y	oung Middle So	chool					Student: L	QTHNPHO	U HUJHOONLU
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	PORICE S WISC	on in Department of Pu	ablic Instruction • 125 S.	Webster Street • P.	O. Box 7841,	Madison, WI 5370	07-7841 (800) 441-4	563	

After clicking the View/Print PTP link (or the PTP record in the Submitted report or Student History report), click the down arrow next to the PDF that is downloaded in Chrome



## The following menu will appear

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Select 'Open with System Viewer' and the PDF should open in the PDF reader you have installed on your computer instead of in the browser.

If the PDF opens directly in the browser (without giving you an option as per above), right click anywhere on the page and choose 'Save As'. You'll then be able to save the PDF on your computer or network drive

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