

# WISEdata 101

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WISCONSIN DEPARTMENT OF  
PUBLIC INSTRUCTION

Carolyn Stanford Taylor, State Superintendent

# What is WISEdata?

**WISEdata** is a multi-vendor, open data collection system that allows school districts, charter schools, and Choice schools to submit data to DPI from their student information system (SIS) vendor.

- WISEdata links to WISEid to ensure data is attached to the appropriate person.
- WISEdata houses Graduation, Dropout, Completion/Exit, Third Friday of September Enrollment, Attendance, Discipline, Special Ed data...

And More!



# Data Submission Process

- **SIS Selection:** School selects a school information system (SIS).
- **Credentialing:** School's SIS must certify as their product is configured to WI Ed-Fi API standards to work with WISEdata.
- **User Security Setup:** All users must register for WAMS IDs. WAMS IDs and/or Google credentials are used to log in to WISE applications via the WISEhome portal. District Security Administrators (DSA's) will assign users' security roles to access the various WISE applications.

# Data Submission Process

- **Data Entry:** Enter student data into the local SIS.
- **WISEid Setup:** Request WISEids for all students and staff. This task is ongoing and can be done concurrently with data entry into your SIS.
- **WISEdata Portal Submission:** Schools push data from their SIS to the WISEdata Portal for validation.
- **Validation Review:** Users monitor and review the errors and warnings and make any necessary corrections.

# Data Submission Process

**Continuous Collection:** Schools maintain high quality data, updating information as needed. DPI snapshots are taken periodically to obtain particular data statistics as of a given date. That data is used for state and federal reporting requirements.

# Why do we collect data?

- Meet all required school state and federal reporting mandates
- Inform education research and data analysis through reporting tools
- Better understand and improve educational outcomes for Wisconsin students
- Maintain high data quality and security policies and standards to ensure data privacy
- Provide tools for multiple stakeholders, including educators, school officials, and DPI staff.



# Data Privacy

## Data Privacy Resources

Select Data Privacy from <http://dpi.wi.gov/wise>

**Google Community Wisconsin Educational Technology  
Leaders**

<https://plus.google.com/u/0/communities/116791071495953991220>



# WISEdata Data Elements

Use the WISEdata Data Elements pages to view all the specific data elements for WISEid, WISEstaff, and WISEdata.

- The main page provides a quick summary of each element.
- The links take you to individual pages that provide more detail about the element and which codes to report, as well as uses and FAQs.

This resource will be a staple when completing WISEdata reporting tasks and should be referenced often. You can link directly to data element pages from the WISEdata Portal.

[Data Elements](#)

# Reporting Deadlines and Snapshots

See the [WISEdata Events](#) page for the most up-to-date information.

- **Spring 2021 Snapshot**

- 2020-21 Spring Demographics Snapshot

- ***Deadline-- August***

- 2020-21 Year End-- Attendance, Exits, Discipline, etc.

- **October 2021: approx. 8 weeks prior to snapshot**

- DPI Data Quality outreach begins

- **December 2021 Snapshot**

- 2020-21 Year End
- 2021-22 Third Friday of September Enrollment, Oct. 1 Child Count

# Keep Track of Dates & Deadlines

Use the **WISEdata Events Calendar** to view snapshot and data submission deadlines. You can also register for User Group webinars and CESA trainings, as well as SIS vendor conferences.

You may view by the day or month view to see important events and dates.

<https://dpi.wi.gov/wisedata/events/month>

# Confirm Contact Information

- On your first log-in each school year you will be asked to enter your contact info
  - Top-Right Corner → Agency Contacts
- If Contacts need to be updated use the Edit or Delete button
  - Otherwise submit [Help Ticket](#)

# Stay in Contact

Users can add and update WISE system contact information in WISEid and WISEdata.

- Both Primary and Secondary Contacts are **required** for each agency and must be updated each year. Generic contacts are optional.
- Use the **Edit** or **Delete** icons to the left of the row to make changes or delete a contact. It's important to make sure these are up-to-date.

Join our [Google+ community](#) (“Currents”) to connect with fellow WISEdata users and receive announcements and notifications from DPI and the WISEdata community.

# Let's Jump In!

1. Navigate to WISEhome
2. Login using your WAMS or Google login information
3. Select WISEdata Portal

# WISEsupport

Anyone can submit a WISEsupport Ticket.

WISEDATA/HELP / [Start a WISEsupport Ticket](#)





# Writing the Perfect WISEsupport Ticket

As CESA and DPI staff, we are here to help you!

We can help you better by having all of the information from  
the start!

# Examples of Bad Tickets

- I am missing data.
- My count is not correct.
- I cannot log in.
- A student who was fine is now throwing an error.
- I have errors that I cannot fix.

# Examples of Good Tickets

- I have these specific students who are missing these specific pieces of data (sSEPA records, graduation records, Discipline).
- My 3rd Friday count is not correct. I am missing two students; they are.....
- I cannot log in to the Secure Home Application, WISEid Application, etc.
- Student WISEid (XXXXXXXXXX) that was fine is now throwing error 6464.
- How do I fix error 6464?

# Helpful Tips

1. **How urgent is this issue?** Write down your contact information and relative priority of the issue against other outstanding requests.
2. **Where did the error occur?** Provide the URL and the browser you were on when you experienced this issue.
3. **What did you expect to happen?** Provide details on what you expected to happen versus what actually happened. Break each error into a separate paragraph.
4. **Did you attempt to fix the problem?** If you attempted to troubleshoot, provide the steps you took and their results.
5. **What did it look like on your screen?** Provide documentation, details, and screenshots when possible. If you want to be truly amazing, take a video screencast of the process causing the error.

# Getting Help

**WISE Help Ticket for WISEdata Questions**

<https://dpi.wi.gov/wisedata/help/request>

# E-Learning & Certification

## [WISE Classroom E-Learnings](#)

### **WISE User Basics**

WISE Overview, WISE Security, Data Submission Process, Data Flow, Resources, \*Certification Quiz

### **WISEid**

WISEid Overview & Person Menu, WISEid File Tasks Menu, WISEid Reports \*Certification Quiz

### **WISEdata**

WISEdata Overview, WISEdata Exports, Validations, Roster, Career Education, Discipline, \*Certification Quiz

### **WISEdata: Understanding Economically Disadvantaged Status Data Reporting**

Economically Disadvantaged Status Data, Obtaining Economically Disadvantaged Status Data, Review in WISEdata Portal, Review in WISEdash for Districts, \*Certification Quiz

# Helpful Resources

[WISEdata Help](#): links to WISE help pages and useful resources

[Data Elements](#): list of links to all WISEdata data elements and their descriptions, uses, and codes

[Knowledge Base articles](#): useful articles on validations and other related topics

[Info for Schools](#): basics of getting started with WISEid

[Google+ Community](#): WISEdata community to view and post questions and comments to fellow users

[WISEdata Events Calendar](#): View deadlines, trainings, webinars, etc.



# Giving Feedback

Within most DPI applications you can provide feedback directly, enter a new suggestion, and vote on suggestions made by other people.

WISEdata Portal feedback

**NEW!**

Do you have an idea for a change or addition to WISEdash?

We want to hear about it. [Please click here.](#)